

## **Isabel Guerreiro**

Isabel Guerreiro has proven track record in development and management of IT systems and strategic projects in the financial sector. She holds an MSC degree in Computer Science from Instituto Superior Técnico in Lisbon and an MBA degree from INSEAD. Graduate of Strategic Finance in Banking at Wharton Business School. She completed a number of specialist courses for senior executives, e.g. Design Thinking BootCamp at Stanford University and Driving Digital and Social Strategy at Harvard University. Employed with Banco Santander Totta, S.A. in Portugal since 2005.

### Professional background

- Board Member, Head of Digital and Transformation in Banco Santander Totta S.A. (since January 2019)
- Deputy Head of Digital Transformation in charge of operational management of traditional and digital channels in Banco Santander Totta S.A. (2014-2018)
- Wholesale Strategy Director in Banco Santander Totta S.A. (2013-2014)
- Branch Network Dynamics Director in Banco Santander Totta S.A. (2009-2013)
- Retail Banking Office Staff Member in Banco Santander Totta S.A. (2006-2008)
- Sub-Director, Retail Business in Banco Santander Totta S.A. (2005-2006)
- From 1995 to 2003, she worked for Novabase Sistemas de Informação S.A. where she gradually progressed her career from being a Programmer or a System Analyst to a Project Manager and Senior Manager.
- Lecturer in Computer Science at Instituto Superior Técnico in Lisbon (1992-1994)