# OFENSYWA MIMO SPWOLNIENIA RYNKU

3Q 2009:

**Bank Zachodni WBK Group performance for 3Q 2009** 

WYNIKI BANKU ZACHODNIEGO WBK W TRZECIM KWARTALE 2009 ROKU

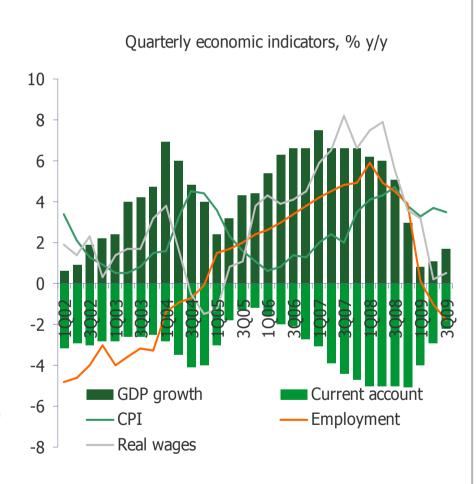
#### Disclaimer

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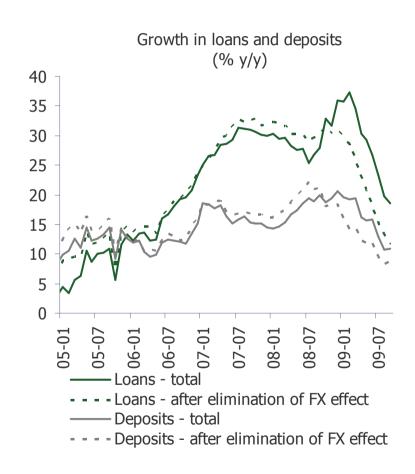
## The economy slowly accelerates

- We predict that economic growth acceleration in the second half of this year will yield GDP growth of 1.4% in 2009 as a whole
- This will be coupled with continued fall in domestic demand – slower private consumption growth and deeper fixed investment drop
- Situation in external relations of the Polish economy remain safe (low current account deficit), supporting the zloty exchange rate
- Prospects of inflation return to the target and gradual economic recovery brought an end to the interest rates cuts
- The key macroeconomic problem in 2010 will be deteriorated stance of public finance



## First signs of credit market revival

- Annual growth rate of loans in Q3 clearly lowered, but there are some signs of revival in credit market
- Excluding the FX effect, there was monthly rise in corporate borrowing in September for the first time since March and rise in households borrowing was continued
- Annual growth rate of deposits remains in downward trend
- Pace of households deposits growth after elimination of the FX effect gradually weakens
- Corporate deposits still highly volatile



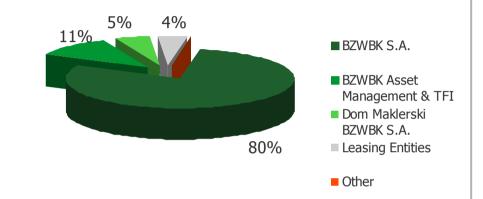
## 1-3Q 2009 summary

| PLN m                              | 3Q 2008 | 3Q 2009 | Change |
|------------------------------------|---------|---------|--------|
| Operating surplus                  | 1 195   | 1 213   | +1.5%  |
| Provision charge                   | -64     | -381    | -      |
| PBT                                | 1 130   | 832     | -26.4% |
| C/I ratio                          | 51,7%   | 49,9%   | -1.8%  |
| NPL's ratio                        | 2,3%    | 5,4%    | +3.1%  |
| Annualised total credit loss ratio | 0,30%   | 1,38%   | +1.08% |
| ROE                                | 23,6%   | 13,5%   | -10.1% |
| Solvency ratio                     | 10,75%  | 12,16%  | +1.41% |
| Loan / Deposit ratio               | 86%     | 85%     | -1%    |

## PBT of BZ WBK S.A. Group

#### by legal entity

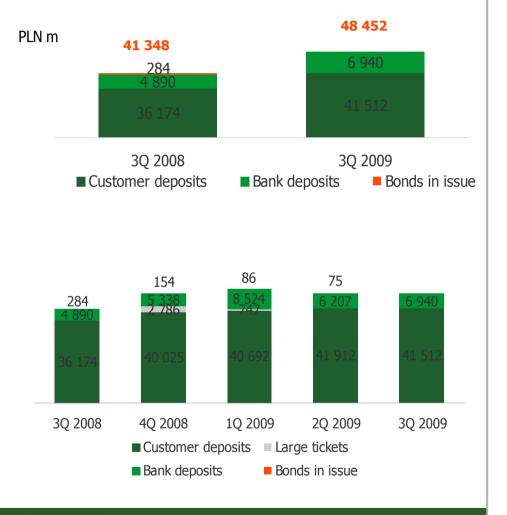
- Contribution of bank entity increases to 80% - was 74% in 3Q 2008
- Contribution of AM&TFI and Dom Maklerski combined reduces to 16% from 23% in 3Q 2008
- At entity level BZWBK and Leasing Business profitability is impacted by higher provision charge and higher funding costs



| PLNm             | BZ WBK S.A. | BZ WBK Asset<br>Management<br>&TFI | Dom<br>Maklerski | Leasing<br>Entities | Other |
|------------------|-------------|------------------------------------|------------------|---------------------|-------|
| NII              | 1 021       | 10                                 | 18               | 67                  | 7     |
| Other income     | 1 079       | 120                                | 87               | 9                   | 8     |
| Provision charge | (358)       | -                                  | -                | (21)                | (1)   |
| Operating Costs  | (1 086)     | (35)                               | (60)             | (23)                | (10)  |
| PBT 3 Q 2009     | 656         | 95                                 | 45               | 32                  | 4     |

## Total Deposits + 17% y/y

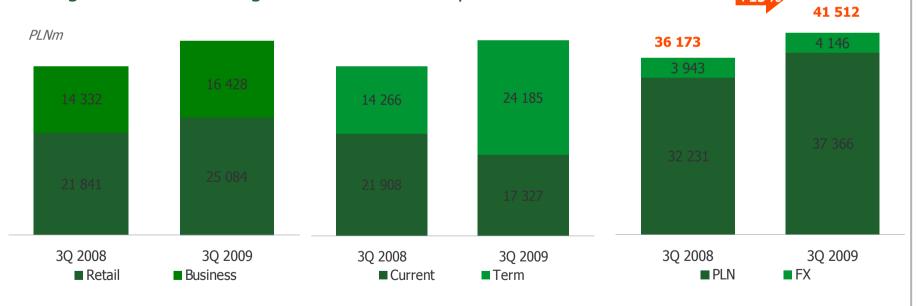
- Total Deposits entrusted to BZWBK Group y/y driven by:
  - Customer deposits +15%
  - Bank deposits +42%
- In the 3rd quarter 2009 level of Total Deposits sustained
  - Customer deposits -1%
  - Bank deposits +12%
  - Bonds in issue redeemed



## Customer Deposits +15% y/y

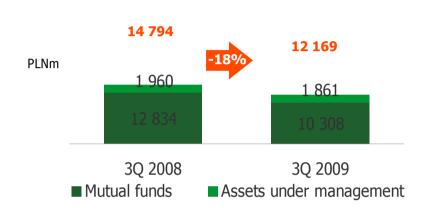
Market share 6.16% +0.12 bp y/y

- Increase by +12% on constant currency basis
- Strong growth of retail deposits y/y +15% and in business deposits +15%
- Market share of personal deposits is 6.89% (Sep 2008: 7.34%), business deposits market share 5.24% (Sep 2008: 4.68%)
- Attractive offer of savings accounts and term deposits
- Market in 3Q characterized by stabilization of negative margins
- Significant rebalancing in favour of term deposits achieved

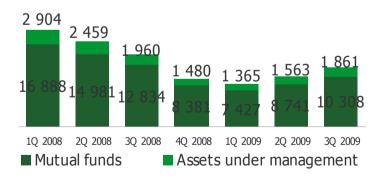


# Mutual Funds and Assets Under Management 2nd position in the market

- Challenging market conditions (mutual fund market lower by 20% y/y)
- 2<sup>nd</sup> position on the market in September with share of 11.61%
- In recent months some increase in risk appetite observed
- In Q2 and Q3 Mutual Funds and Assets Under Management increased by 38%



PLNm



#### Assets of BZ WBK AIB TFI Funds – structure by type

|              | 3Q 2008 | 3Q 2009 |
|--------------|---------|---------|
| Closed       | 7,5%    | 9,2%    |
| Equity       | 24,5%   | 35,2%   |
| Mixed        | 48,6%   | 45,2%   |
| Bonds        | 4,2%    | 4,6%    |
| Money market | 15,2%   | 5,8%    |

## Brokerage House:

#### maintaining market share

- Improving but highly competitive market:
  - Total turnover on the equities market in 1-3Q 2009 - PLN 239 bn, decreased by -3% vs. 1-3Q 2008
- 3rd position in the equity market in 3Q 2009 with 11.2% market share vs. 11.0% in 3Q 2008
- 3rd position on futures market in 3Q 2009 with 12.5% market share vs. 11.0% in 3Q 2008
- Strong competition especially in institutional clients segment
- DM business remains strongly profitable – PLN 45m PBT



#### Market position- as at end of September 2009

| Shares      | PLNm   | (%)  | Bonds          | PLNm  | (%)  |
|-------------|--------|------|----------------|-------|------|
| 1 DM BH     | 29 308 | 12,2 | 1 PKO BP       | 1 076 | 46,4 |
| 2 ING SECUR | 27 488 | 11,5 | 2 CDM PEKAO    | 413   | 17,8 |
| 3 DM BZ WBK | 26 833 | 11,2 | 3 DM BZ WBK    | 150   | 6,5  |
| 4 IPOPEMA   | 19 631 | 8,2  | 4 DI BRE Banku | 103   | 4,5  |
| 5 DIBRE     | 17 785 | 7,4  | 5 ING SECUR    | 92    | 3,9  |

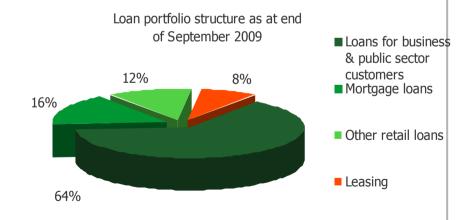
| Futures     |           |      | Options     |         |      |
|-------------|-----------|------|-------------|---------|------|
| racares     | no.       | (%)  | Орскопа     | no.     | (%)  |
| 1 DM BOŚ SA | 4 716 900 | 23,5 | 1 DI BRE    | 203 386 | 33,7 |
| 2 DI BRE    | 3 223 240 | 16,0 | 2 DM BZ WBK | 85 626  | 14,2 |
| 3 DM BZ WBK | 2 511 051 | 12,5 | 3 PKO BP    | 83 583  | 13,9 |
| 4 ING SECUR | 1 201 093 | 6,0  | 4 DM BOŚ SA | 68 791  | 11,4 |
| 5 CDM Pekao | 854 428   | 4,3  | 5 UNICREDIT | 28 250  | 4,7  |

## Total Gross Loans +4.9 bn y/y

Market share 4.82% -0.11 bp y/y

- Increase by 8% on constant currency basis
- Growth driven by retail +26% (constant currency increase + 19%)
- Business sector +12% (constant currency increase + 4%)
- Mortgage loans comprise 16% of total gross loan portfolio (3Q 2008: 15%)
- Mortgage lending y/y +23%



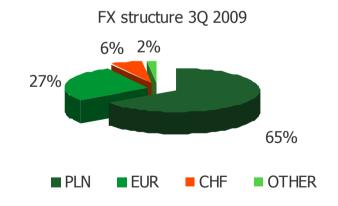


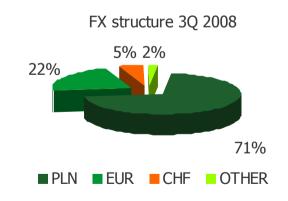
#### **Total Loans**

**PLNm** 

- EUR loans relate mainly to commercial investment & development portfolios (Q3 2009 - 75 %); rental income also in EUR
- CHF exposure predominantly relates to residential mortgage
- Bank ceased FX lending in 1Q 2009

| FX Structure    | 3Q 2008 | 3Q 2009 | у/у |
|-----------------|---------|---------|-----|
| PLN             | 21 930  | 22 894  | 4%  |
| EUR             | 6 935   | 9 480   | 37% |
| CHF             | 1 584   | 2 359   | 49% |
| OTHER           | 573     | 672     | 17% |
| Total net loans | 31 022  | 35 405  | 14% |

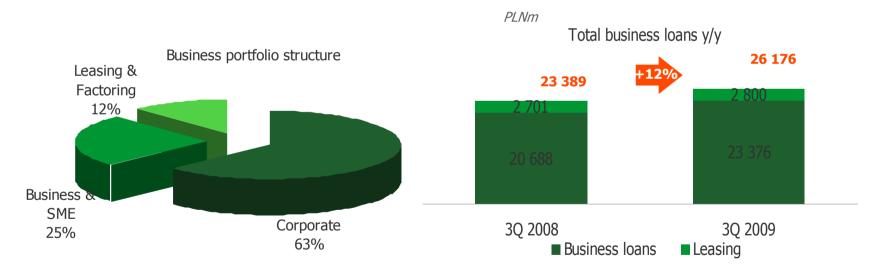




# Business Lending +12% y/y

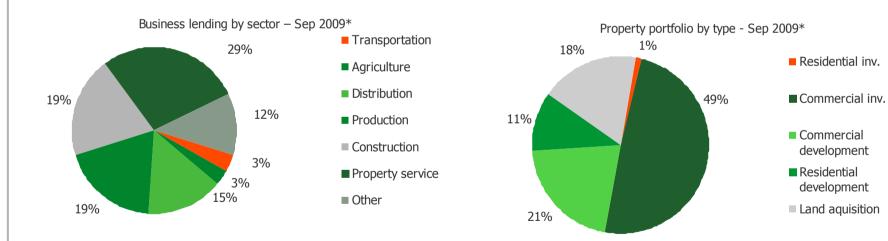
Market share 6.85%, +0.14 bp y/y

- Business lending +12% y/y vs market growth +10% y/y
- Constant currency growth +4%
- Deleveraging of property portfolio impacting more significantly in Q3
- In 2009 business lending was subject to reorganization which resulted in a new segmental structure
- Leasing advances increased by 4% y/y



## **Business Lending**

- Property portfolio is concentrated on large cities (particularly Warsaw), in well located sites
- · Land portfolio mainly comprises zoned residential and commercial
- Commercial Development good sectoral spread retail 45%, office 37%, warehouse 19%
- Commercial investment good sectoral spread office 51%, retail 36%, warehouse 13%
- Commercial investment and development are mainly denominated in EUR



\*% of balance sheet exposures. Sectoral analysis is based on PKD codes. Property portfolio analysis is based on internal management information

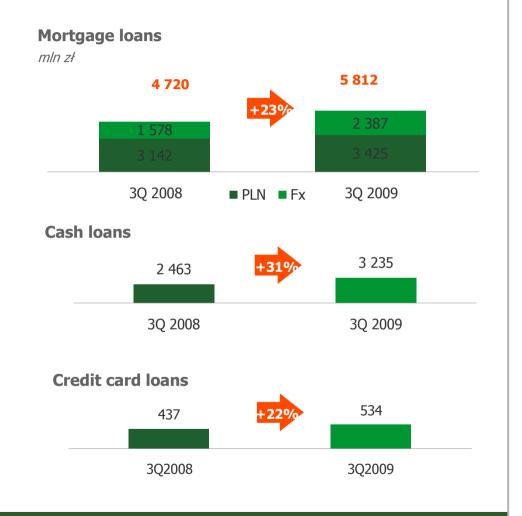
## **Business Lending**



Increase in NPL ratio for property in 2009 is mainly due to land bank exposure and some residential development cases

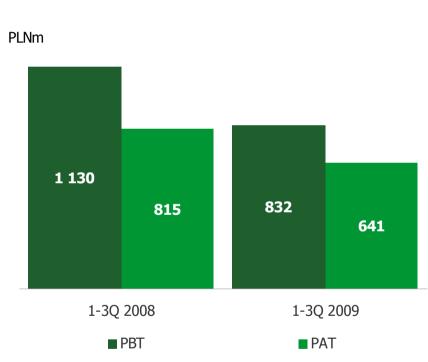
## Total Retail Loans +26% y/y

- Mortgage loans increased +23%:
  - PLN mortgage loans increased by 9% y/y
  - Increase in FX +51% y/y
  - FX mortgages represent 41% of portfolio vs 67% for market (September 2008: 33%)
  - Market share 2.60%, -0.25 bp y/y
  - NPL: 0.9% vs. 0.8% in September 2008
- Higher cash loans +31%:
  - Market share 3.95%, +0.25 bp y/y
  - NPL: 6.8% vs. 4.7% in Sep 2008
- Credit card loans increased by 22%:
  - cross-selling packages
  - motivation system for branches
  - NPL: 10.2% vs. 4.3% in Sep 2008
- Other retail loans totaled PLN 792m:
  - Overdrafts + 44%
  - Installment loans+26%



## Financial highlights

P&L



| PLN m                             | 1-3Q 2008 | 1-3Q 2009 | у/у  |
|-----------------------------------|-----------|-----------|------|
| Total income                      | 2 472     | 2 419     | -2%  |
| Net interest income               | 1 207     | 1 129     | -6%  |
| Net fee & commision income        | 1 044     | 995       | -5%  |
| Other income                      | 221       | 295       | 33%  |
| Total costs                       | -1 277    | -1 206    | -6%  |
| Operating surplus                 | 1 195     | 1 213     | 2%   |
| Provisions                        | -64       | -381      | -    |
| Share in net profit of associates | -1        | 0         | -    |
| РВТ                               | 1 130     | 832       | -26% |
| Taxation                          | -233      | -153      | -34% |
| Minority interests                | -82       | -38       | -54% |
| Profit after tax                  | 815       | 641       | -21% |

# Financial highlights

## P&L by quarters

| 3Q 2008 | PLN m                                   | 4Q 2008 | 1Q 2009 | 2Q 2009 | 3Q 2009 |  |
|---------|---|---------|---------|---------|---------|--|
| 819     | Total income                            | 786     | 740     | 851     | 827     |  |
| 430     | Net interest income                     | 428     | 362     | 354     | 413     |  |
| 454     | Net interest income (incl. swap points) | 465     | 412     | 404     | 469     |  |
| 340     | Net fee & commision income              | 330     | 314     | 335     | 345     |  |
| 49      | Other income                            | 28      | 64      | 162     | 69      |  |
| 25      | Other income (excl. swap points)        | -9      | 14      | 112     | 13      |  |
| -432    | Total costs                             | -405    | -414    | -403    | -389    |  |
| 387     | Operating surplus                       | 381     | 326     | 448     | 438     |  |
| -44     | Provisions                              | -301    | -161    | -122    | -97     |  |
| -       | Share in net profit of associates       | -       | -3      | -       | 3       |  |
| 343     | РВТ                                     | 80      | 162     | 326     | 344     |  |
| -74     | Taxation                                | -23     | -32     | -56     | -65     |  |
| -22     | Minority interests                      | -16     | -11     | -12     | -15     |  |
| 247     | Profit after tax                        | 41      | 119     | 258     | 264     |  |
|         | Rank Zachodni WRK                       |         |         |         |         |  |

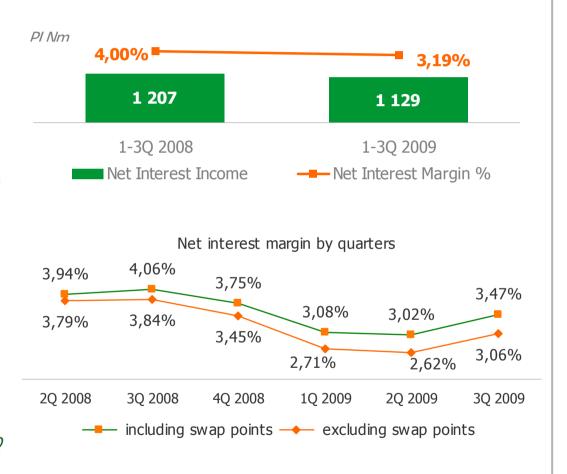
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Bank Zachodni WBK

## Net Interest Income -6% y/y

- Significant volume increase:
  - average customer loans +8.8bn, +31%
  - average customer deposit +8.9bn, +27%
- Q3 funding costs impacted by:
  - Deposit war / negative margin products
  - Higher costs of FX funding
  - Lowering of wholesale market rates
- Partially offset by repricing up new / existing loans

Calculation of Net Interest Margin includes interest-related income on FX derivatives (swap points) of PLN 155.8m presented in "Net trading income and revaluation" (1-3Q 2008 PLN 54.5m)



#### Net Fee and Commissions

- Reduction in income earned from investment banking has largely been replaced by other income streams
- Structure in 3Q 2009 indicates increasing diversity of income streams

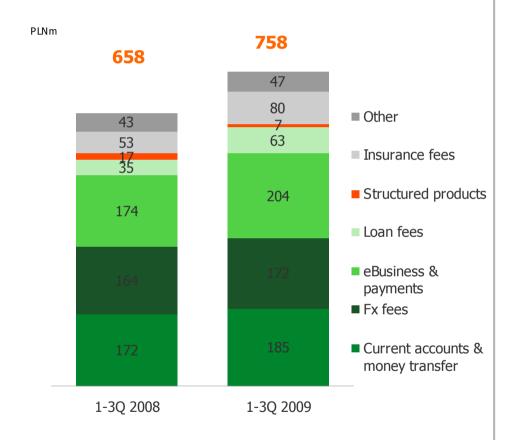




## Net Fee and Commissions continued

Banking and other components + 15% y/y

- Account fees + 8%
- FX fees increased by +5%
  - Lower Branch & Corporate activity in recent quarters due to economic environment
- eBusiness & payments +17%
  - debit cards +14%
  - third party services +19%
- Insurance fees +51%
  - cash loans
  - sale of investment policies
- Credit cards commissions: PLN 45.7m in 1-3Q 2009 vs. PLN 33.8m in 1-3Q 2008



# Fees and Commissions continued

Asset Management and Brokerage House -12% y/y

- Improvement in customer risk aversion in Q2 & Q3 2009
- Gross Distribution Fee lower
  - Sales of PLN 1,101m (-34% y/y)
- Average Arka volumes at PLN 9.6bn, -47%
- Average AUM PLN 1.6bn, -39%



- Secondary Market Fees down -9%
- Low Primary Market activities
- The new issues of structured bonds and certificates launched in Q3



## Net Trading Income higher by 112% y/y

- Net trading income decreased by write down of customer FX hedging derivatives PLN -29m
- Impact of change in accounting estimates as at the end of Q3 2009 totaled PLN 28m (PLN 39m in Q2 2009)

Underlying Net Trading Income excludes FX losses and changes in accounting estimates

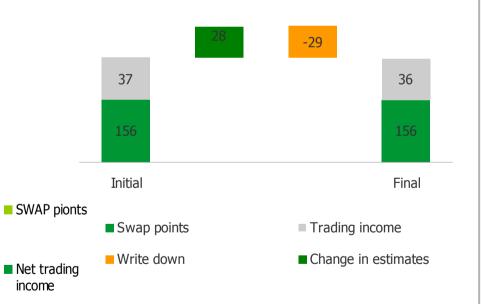
#### **Underlying trading income**



1Q 2008 2Q 2008 3Q 2008 4Q 2008 1Q 2009 2Q 2009 3Q 2009

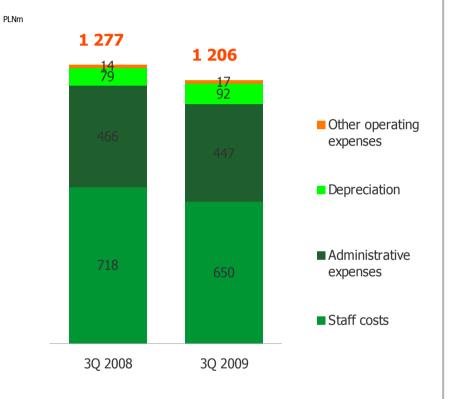
PLNm

Net trading income 3Q 2009



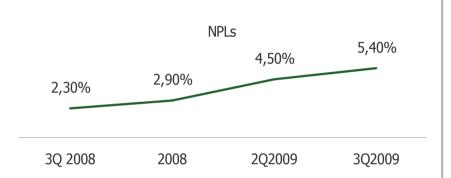
## Total Costs PLN 1 206m -5% y/y

- Staff costs -9%
  - Lower level of bonuses
  - Lower staff number -536 FTE's y/y
  - Lower staff training and development cost
- Decrease in administrative expenses -4%
  - Marketing 41%
  - Consulting and advisory -51%
  - Property +32%
  - IT cost +5%
- Depreciation increased by 16%
  - Higher depreciation charge due to branch network expansion



## Loan Portfolio Quality

- Net Impairment charges represented 1.38% of average credit principal
- Property cases well secured leading to lower coverage ratio
- NPL ratio increased due to:
  - Material increase in NPL's in property are mainly driven by land bank exposures
  - Increase in NPL's across most products and sectors



#### **Impairment Charges**

| PLNm                                  | 1-3Q 2008 | 1-3Q 2009 |         | Covera  | ge ratio |        |
|---------------------------------------|-----------|-----------|---------|---------|----------|--------|
| Collective and individual             | (50)      | (342)     | 64,6%   | 49,0%   | 40.60/   | 22.00/ |
| IBNR                                  | (10)      | (48)      |         |         | 40,6%    | 39,9%  |
| Recoveries                            | 7         | 12        | 3Q 2008 | 1Q 2009 | 2Q2009   | 3Q2009 |
| Off balance sheet credit related iter | ns (11)   | (3)       | 3Q 2000 | 1Q 2003 | 2Q2003   | 3Q2003 |
| Total                                 | (64)      | (381)     |         |         |          |        |

## Capital Management

- BASEL II solvency ratio 12.16% calculated using standardised approach (Bank ratio at 11.84%)
- Relevant Tier I ratio 11.28%
- Decrease in credit RWA in 2009 due to lower unutilised customer limits and a reduction in Treasury assets
- No dividend payout for 2008, no dividend payout assumed for 2009
- Management actions for 2009 include:
  - Continued focus on internal capital generation profitability (cost containment, margin and risk management)
  - Tight management over growth in assets (loan book & capital expenditure & financial investments)
  - Assess desirability of various opportunities to enhance capital

## 3Q 2009 summary

- More diversified income streams and effective cost management
- Income growth trend
- Prudent capital and solvency ratios
- Strong liquidity & funding position

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| Provision charge     | -64     | -381    | -       |
| Profit before tax    | 1 130   | 832     | -26%    |
| ROE                  | 23,60%  | 13,50%  | -10,10% |
| Loan / Deposit ratio | 86%     | 85%     | 1%      |
| Solvency ratio       | 10,75%  | 12,16%  | 1,41%   |
| C/I ratio            | 51,7%   | 49,9%   | -1,8%   |

| Appendix |  |  |
|----------|--|--|
|          |  |  |
|          |  |  |
|          |  |  |
|          |  |  |
|          |  |  |

## Balance Sheet by Quarters

|  | 3 Q 2009   | 2 Q 2009   | 1 Q 2009   | 4 Q 2008   | 3 Q 2008   | 1 H 2008   |
|--|------------|------------|------------|------------|------------|------------|
| ASSETS   |            |            |            |            |            |            |
| Cash and balances with central bank                    | 1 864 723  | 2 304 520  | 2 994 920  | 3 178 107  | 1 160 028  | 2 469 407  |
| Loans and advances to banks                            | 1 480 301  | 1 036 165  | 1 934 057  | 1 364 543  | 2 177 298  | 2 760 991  |
| Financial assets held for trading & hedging            | 2 010 395  | 1 802 831  | 3 636 109  | 3 225 214  | 1 655 252  | 1 578 524  |
| Loans and advances to customers                        | 35 405 268 | 36 222 576 | 36 710 743 | 35 137 202 | 31 022 489 | 28 272 646 |
| Investment securities                                  | 14 066 638 | 13 491 880 | 12 663 124 | 12 916 041 | 11 137 774 | 10 524 428 |
| Investments in associates and joint ventures           | 81 711     | 78 873     | 79 294     | 72 221     | 70 616     | 67 103     |
| Intangible assets                                      | 171 217    | 172 328    | 173 553    | 173 934    | 134 964    | 126 524    |
| Property, plant & equipment                            | 593 784    | 610 588    | 628 702    | 637 486    | 567 483    | 559 880    |
| Current income tax due                                 | -          | 3 534      | -          | -          | -          |            |
| Deferred tax assets                                    | 285 380    | 231 213    | 250 893    | 210 495    | 146 176    | 141 569    |
| Other assets   | 412 736    | 532 108    | 409 110    | 517 826    | 340 878    | 434 735    |
| Total assets   | 56 372 153 | 56 486 616 | 59 480 505 | 57 433 069 | 48 412 958 | 46 935 807 |
| IABILITIES   |            |            |            |            |            |            |
| Deposits from central bank                             | 908 175    | 1 381 739  | 2 479 021  | 1 242 574  | -          |            |
| Deposits from banks                                    | 6 032 476  | 4 825 535  | 6 044 650  | 4 095 477  | 4 889 887  | 5 298 33   |
| Financial liabilities held for trading & hedging       | 1 096 731  | 1 795 797  | 3 209 305  | 3 222 494  | 870 087    | 1 295 33   |
| Deposits from customers                                | 41 512 085 | 41 912 301 | 41 439 137 | 42 810 727 | 36 173 955 | 33 958 17  |
| Debt securities in issue                               | -          | 75 481     | 85 862     | 153 918    | 283 583    | 282 368    |
| Current income tax liabilities                         | 58 122     | -          | 19 428     | 13 638     | 34 621     | 12 973     |
| Deferred tax liabilities                               | -          | -          | -          | -          | -          |            |
| Other liabilities                                      | 973 738    | 1 007 053  | 976 022    | 681 800    | 932 779    | 1 277 426  |
| Total liabilities                                      | 50 581 327 | 50 997 906 | 54 253 425 | 52 220 628 | 43 184 912 | 42 124 61  |
| <b>Equity</b> Capital and reserves attributable to the |            |            |            |            |            |            |
| Company's equity holders                               | 5 698 567  | 5 411 871  | 5 123 178  | 4 972 569  | 5 003 295  | 4 607 903  |
| Change and the   | 720 760    | 720 602    | 720,602    | 720 602    | 720 602    | 720.60     |
| Share capital  | 730 760    | 729 603    | 729 603    | 729 603    | 729 603    | 729 60     |
| Other reserve funds                                    | 3 567 000  | 3 567 000  | 2 718 239  | 2 716 687  | 2 726 934  | 2 721 09   |
| Revaluation reserve                                    | 418 923    | 397 038    | 366 311    | 335 507    | 397 844    | 255 35     |
| Retained earnings                                      | 341 260    | 341 260    | 1 190 021  | 335 326    | 334 314    | 334 31     |
| Profit of the current period                           | 640 624    | 376 970    | 119 004    | 855 446    | 814 600    | 567 53     |
| Minority interest                                      | 92 259     | 76 839     | 103 902    | 239 872    | 224 751    | 203 294    |
| Total equity   | 5 790 826  | 5 488 710  | 5 227 080  | 5 212 441  | 5 228 046  | 4 811 19   |
| Total equity and liabilities                           | 56 372 153 | 56 486 616 | 59 480 505 | 57 433 069 | 48 412 958 | 46 935 80  |

## P&L by Quarters

| for the period:  | 3 Q 2009  | 2 Q 2009  | 1 Q 2009  | 4 Q 2008  | 3 Q 2008  | 2 Q 2008  | 1 Q 2008  |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Interest and similar income                                      | 795 991   | 785 811   | 855 477   | 929 729   | 844 215   | 769 707   | 688 473   |
| Interest expense and similar charges                             | (383 084) | (430 872) | (493 969) | (501 275) | (414 694) | (368 306) | (312 744) |
| Net interest income  | 412 907   | 354 939   | 361 508   | 428 454   | 429 521   | 401 401   | 375 729   |
| Fee and commission income  | 405 147   | 387 099   | 362 589   | 385 898   | 397 528   | 416 730   | 406 513   |
| Fee and commission expense                                       | (59 968)  | (52 225)  | (48 113)  | (56 309)  | (57 403)  | (57 124)  | (62 018)  |
| Net fee and commission income                                    | 345 179   | 334 874   | 314 476   | 329 589   | 340 125   | 359 606   | 344 495   |
| Dividend income  | 316       | 75 964    | 26        | 20        | 652       | 69 621    | 13        |
| Net trading income and revaluation                               | 62 969    | 85 028    | 44 026    | (37 617)  | 34 030    | 30 805    | 25 584    |
| Gains (losses) from other financial securities                   | (2 454)   | (7 131)   | 5 380     | 44 782    | 537       | 13 226    | (393)     |
| Gains (losses) from investment in subsidiaries and associates    | -         | -         | -         | -         | -         | 520       | (716)     |
| Other operating income   | 7 821     | 9 390     | 13 433    | 21 010    | 13 709    | 18 258    | 15 022    |
| Impairment losses on loans and advances                          | (97 238)  | (122 674) | (160 712) | (300 895) | (43 819)  | (13 871)  | (5 966)   |
| Operating expenses incl.:  | (388 566) | (403 786) | (413 573) | (405 301) | (431 489) | (440 101) | (405 184) |
| Bank's staff, operating expenses and management costs            | (351 164) | (368 801) | (376 830) | (363 252) | (399 774) | (407 692) | (376 456) |
| Depreciation/amortisation  | (31 062)  | (30 328)  | (30 123)  | (28 721)  | (28 052)  | (26 579)  | (23 979)  |
| Other operating expenses   | (6 340)   | (4 657)   | (6 620)   | (13 328)  | (3 663)   | (5 830)   | (4 749)   |
| Operating profit   | 340 934   | 326 604   | 164 564   | 80 042    | 343 266   | 439 465   | 348 584   |
| Share in net profits (losses) of associates accounted for by the |           |           |           |           |           |           |           |
| equity method  | 2 838     | (422)     | (2 926)   | 354       | (1 087)   | 15        | (59)      |
| Profit before tax  | 343 772   | 326 182   | 161 638   | 80 396    | 342 179   | 439 480   | 348 525   |
| Corporate income tax   | (65 509)  | (56 142)  | (31 407)  | (23 330)  | (72 831)  | (88 129)  | (72 004)  |
| Profit for the period  | 278 263   | 270 040   | 130 231   | 57 066    | 269 348   | 351 351   | 276 521   |
| incl.:   |           |           |           |           |           |           |           |
| attributable to the Company's equity holders                     | 263 654   | 257 966   | 119 004   | 40 846    | 247 062   | 324 437   | 243 101   |
| attributable to the Minority equity holders                      | 14 609    | 12 074    | 11 227    | 16 220    | 22 286    | 26 914    | 33 420    |

## Commission Income by Quarters

| Net fee and commission income   | 3 Q 2009                              | 2 Q 2009                              | 1 Q 2009                              | 4 Q 2008                              | 3 Q 2008                              | 2 Q 2008                               | 1 Q 2008                         |
|---|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|--|----------------------------------|
| Investment Banking Fees   |                                       |                                       |                                       |                                       |                                       |  |                                  |
| Fund management fees<br>Distribution fees<br>Brokerage fees   | 72<br>(6)<br>28                       | 59<br>(5)<br>26                       | 49<br>(5)<br>20                       | 61<br>(6)<br>31                       | 96<br>(9)<br>20                       | 116<br>(12)<br>27                      | 130<br>(10)<br>28                |
| Other fees and commisions   |                                       |                                       |                                       |                                       |                                       |  |                                  |
| Current accounts & money transfer Fx fees eBusiness & payments Loan fees Other distribution fees Insurance fees Other | 65<br>54<br>70<br>22<br>1<br>25<br>14 | 62<br>57<br>68<br>21<br>2<br>28<br>17 | 58<br>61<br>66<br>20<br>4<br>27<br>14 | 60<br>71<br>63<br>15<br>2<br>20<br>13 | 58<br>60<br>62<br>13<br>7<br>20<br>13 | 58<br>56<br>58<br>11<br>10<br>16<br>20 | 56<br>48<br>54<br>11<br>17<br>10 |
| Total   | 345                                   | 335                                   | 314                                   | 330                                   | 340                                   | 360                                    | 344                              |

## Costs by Quarters

| Costs                 | 3 Q 2009 | 2 Q 2009 | 1 Q 2009 | 4 Q 2008 | 3 Q 2008 | 2 Q 2008 | 1 Q 2008 |
|-----------------------|----------|----------|----------|----------|----------|----------|----------|
| Staff costs           | 213,2    | 208,2    | 228,5    | 177,7    | 248,3    | 247,4    | 223,0    |
| Administration costs  | 138,0    | 160,6    | 148,3    | 185,6    | 151,5    | 160,3    | 153,4    |
| Depreciation          | 31,1     | 30,3     | 30,1     | 28,7     | 28,0     | 26,6     | 24,0     |
| Other operating costs | 6,3      | 4,7      | 6,6      | 13,3     | 3,7      | 5,8      | 4,7      |
| Total                 | 388,6    | 403,8    | 413,5    | 405,3    | 431,5    | 440,1    | 405,1    |

## Property Portfolio

#### PLN bn

| 30.09.2009              | Total exposure | %      | BS exposure | %      | NPLs | %     | Provisions (excl<br>IBNR) | Provision Cover |
|-------------------------|----------------|--------|-------------|--------|------|-------|---------------------------|-----------------|
| Residential Investment  | 0,2            | 1,4%   | 0,2         | 1,4%   | 0,01 | 7,2%  | 0,003                     | 26,0%           |
| Commercial Investment   | 5,8            | 43,8%  | 5,7         | 48,6%  | 0,01 | 0,2%  | 0,000                     | 2,4%            |
| Residential Development | 1,8            | 13,7%  | 1,3         | 11,2%  | 0,19 | 14,5% | 0,040                     | 20,7%           |
| Commercial Development  | 3,3            | 24,5%  | 2,4         | 20,7%  | 0,05 | 2,2%  | 0,002                     | 4,2%            |
| Land Acquisition        | 2,2            | 16,7%  | 2,1         | 18,0%  | 0,55 | 25,7% | 0,126                     | 23,1%           |
| Total Exp & BS          | 13,3           | 100,0% | 11,8        | 100,0% | 0,81 | 6,9%  | 0,171                     | 21,1%           |

| 30.06.2009              | Total exposure | %      | BS exposure | %      | NPLs | %     | Provisions (excl<br>IBNR) | Provision Cover |
|-------------------------|----------------|--------|-------------|--------|------|-------|---------------------------|-----------------|
| Residential Investment  | 0,2            | 1,4%   | 0,2         | 1,4%   | 0,01 | 7,1%  | 0,003                     | 27,8%           |
| Commercial Investment   | 5,8            | 40,4%  | 5,7         | 46,6%  | 0,01 | 0,1%  | 0,000                     | 4,6%            |
| Residential Development | 2,2            | 15,0%  | 1,3         | 11,0%  | 0,18 | 13,1% | 0,036                     | 20,5%           |
| Commercial Development  | 3,9            | 26,7%  | 2,8         | 22,7%  | 0,06 | 2,0%  | 0,002                     | 3,9%            |
| Land Acquisition        | 2,4            | 16,4%  | 2,3         | 18,4%  | 0,43 | 19,1% | 0,120                     | 27,9%           |
| Total Exp & BS          | 14,4           | 100,0% | 12,2        | 100,0% | 0,68 | 5,6%  | 0,162                     | 23,8%           |