# Bank Zachodni WBK Group Results 1- 3Q 2015

29th October 2015



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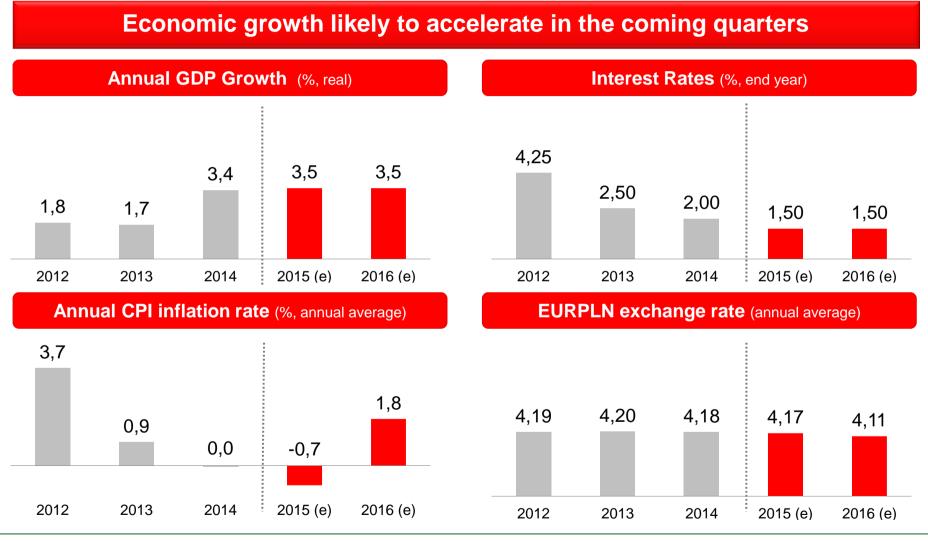


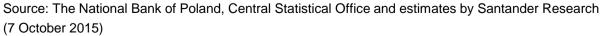
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# **Macro-economic environment**

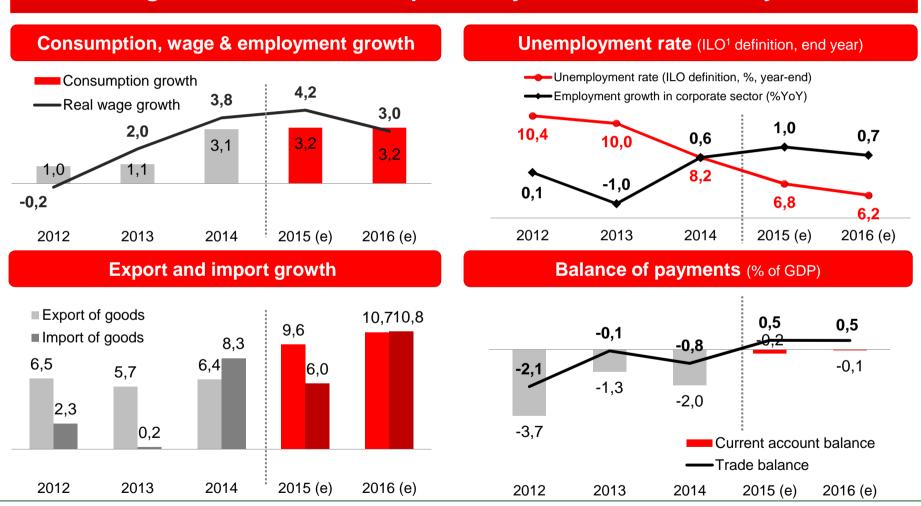






## **Macro-economic environment**

# Strong domestic demand, exports may benefit from recovery in EU



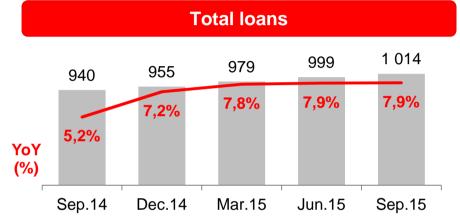
Source: The National Bank of Poland, Central Statistical Office and estimates by Santander Research (7 October 2015); ¹ILO: International Labour Organisation



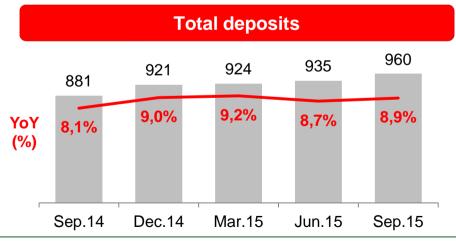
# Financial system: Loan and deposit growth

# Financial system with stable growth trends

#### PLNbn.



- Stable loan growth driven by credit for investment (ca. 9% YoY), mortgages (ca. 8% YoY) and consumption (ca. 6% YoY)
- Low interest rates and high GDP growth should support further loan growth



- Stable deposit growth driven by individuals and corporate (ca. 10% YoY)
- Deposits are expected to grow by 7% in 2015

Source: The National Bank of Poland



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# **Overview**

# **Poland's Number 3 Bank**

	30.09.2015	YoY
Business and Results PLN		
Gross Loans	97bn.	8%
Deposits	96bn.	3%
Total customer funds	109bn.	3%
Consolidated profit	2,230m.	*16%
Attributable profit	2,050m.	*4%
Market Share**		
Loans	9.6%	
Deposits	10.0%	
Network and Employees		
	BZ WBK	SCB
Branches	752	172
ATM's	1,276	-
Employees	11.5k	2.6k

- No.3 bank by total assets
- 6.2MM customers\*\*\*
- 1.8MM active digital customers



<sup>\* 2015</sup> Financial performance excluding one-off gain from the revised bancassurance model.

<sup>\*\*</sup> Market share for BZ WBK Group as of end of September 2015.

<sup>\*\*\*</sup> Including SCB.

# **Key Highlights**

#### **Business Development**

- Q3 2015 Net Interest Margin at 3.57%; 9bps higher than 2Q 2015, due to loan mix and lower funding costs.
- Net F&C +5% YoY good quarterly performance in fx, cards and eBusiness
- YTD ALM Gains of PLN 261m (PLN 188m in Q1, PLN 41m PLN in Q2, PLN 32m in Q3).

**Resilient Profit Generation** 

- Gross Income +11% YoY (excl. one-off income from revised bancassurance model in 1Q 2015)
- 89bps credit loss ratio / PLN 201m in Q3
- Cost to income ratio at 46.3% in 1 3Q 2015 (excl. integration costs, and one-off gain from revised bancassurance model in 1Q 2015)

## **Balance Sheet Development**

- Increase in Retail, SME and Corporate YoY activity (excl. SCB): Cash loans +7%, Mortgage loans +10%, SME +14% and Corporate +8%.
- SCB Consumer Loans +11% YoY
- Loans +8% YoY / Deposits +3% YoY
- Loan to deposit ratio at 96.1% (BZ WBK at 89%)

### **Key Developments**

- Sale of 17% of Aviva JV Companies on 27<sup>th</sup>
   February 2015 after tax gain of PLN 423m
- Ongoing development of the "Next Generation Bank" strategic programme
- Significant increase in product sales via digital channels.



# **BZ WBK Strategy**



# To help people and businesses prosper

To increase our market share and to maintain our leadership in terms of profitability

#### Simple, Personal and Fair



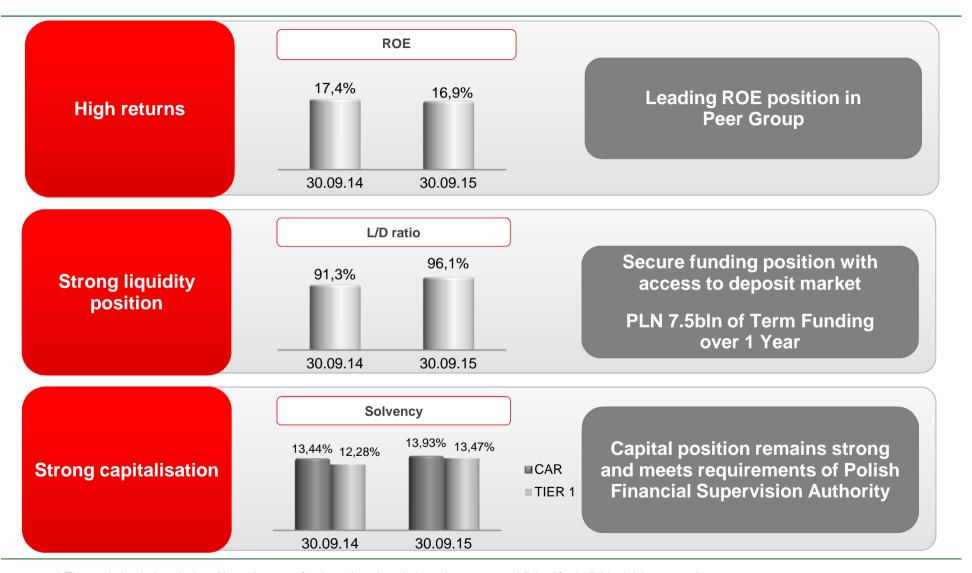








# **Key Ratios**



<sup>\*</sup> The capital ratio is calculated based on own funds and total capital requirements established for individual risk types using a standardised approach, in line with the CRD IV/CRR package (the Capital Requirements Directive IV and Capital Requirements Regulation), which became effective on 1 January 2014 by virtue of the decision of the European Parliament and the European Banking Authority.

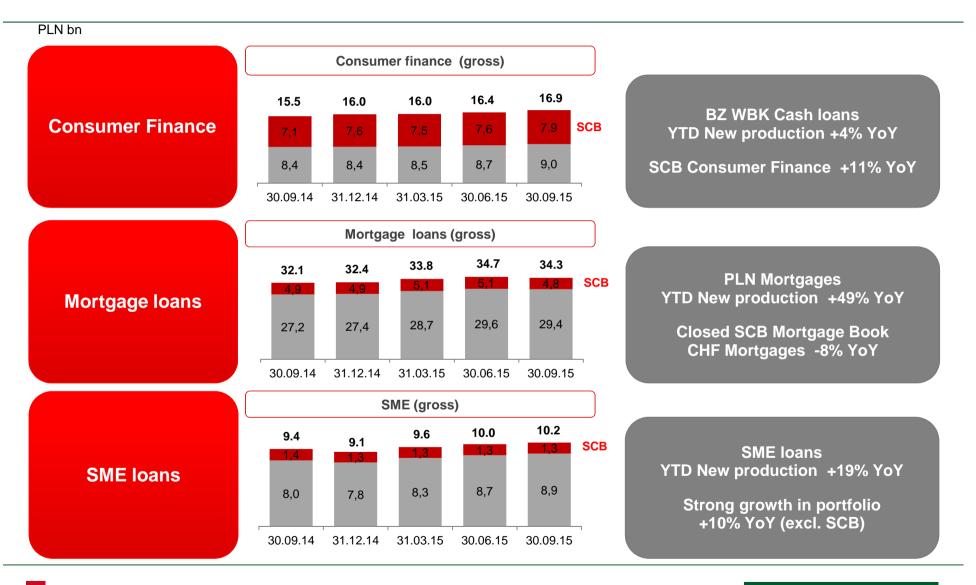


# **Loans/Deposits**





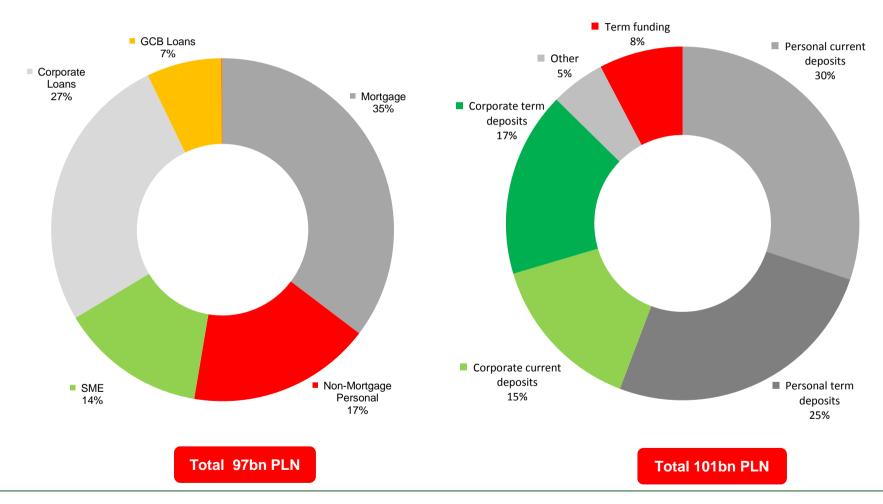
# Loans for Individuals and SME



# Structure of Loans and Deposits / Term Funding

**Gross loans as of 30 September 2015** 

Deposits & term funding\* as of 30 September 2015

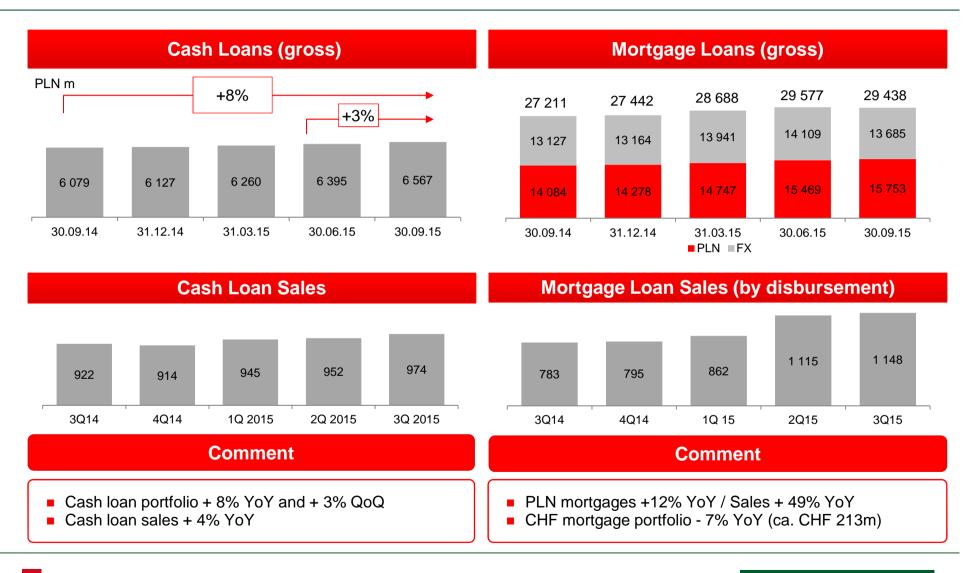




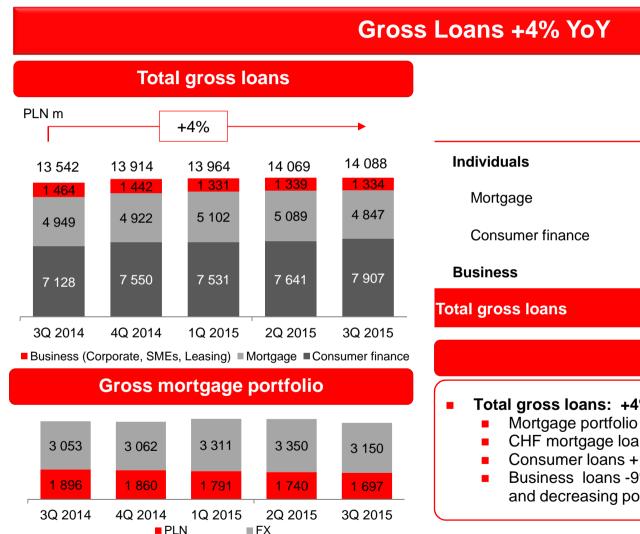
<sup>\*</sup> Excluding interbank deposits



# Personal Lending (excluding SCB)



# **SCB Group - Loan Performance**



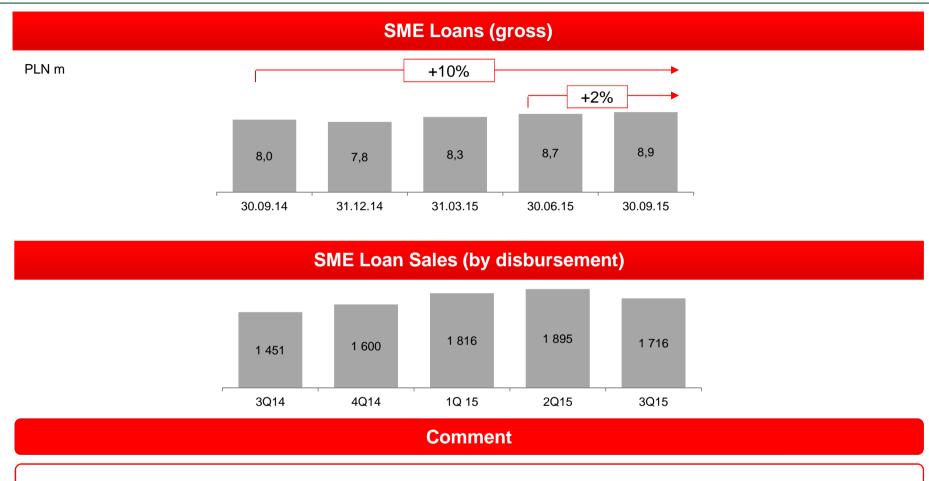
	Sep'15	Sep'14	YoY	QoQ
Individuals	12 754	12 077	6%	0%
Mortgage	4 847	4 949	-2%	-5%
Consumer finance	7 907	7 128	11%	3%
Business	1 334	1 464	-9%	0%
Total gross loans	14 088	13 542	4%	0%

#### Comment

- Total gross loans: +4% YoY:
  - Mortgage portfolio -2% YoY
  - CHF mortgage loans -8% YoY (ca. CHF 70m)
  - Consumer loans +11% YoY
  - Business loans -9% YoY due to repayment of one exposure and decreasing portfolio of business car loans.



# **SME** (excluding SCB)



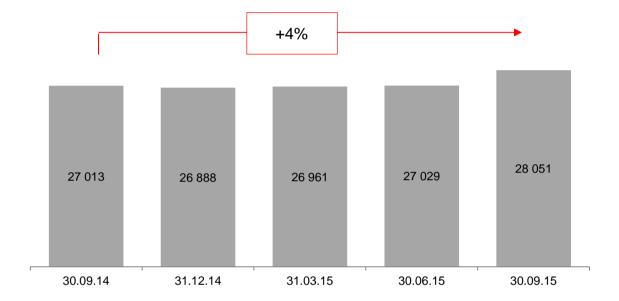
- SME portfolio (excl. SCB) increased by 10% YoY
- SME new loan production in 1-3Q 2015 +19% YoY



# **Corporate & GCB**



PLN m

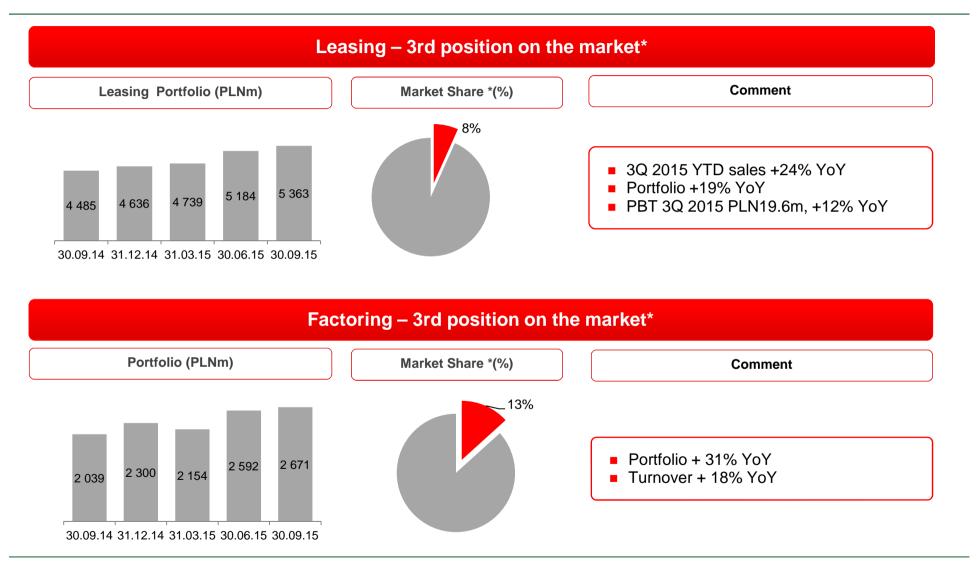


#### Comment

- GCB, Property and Corporate gross loan portfolio growth +4% YoY and +4% QoQ
- Corporate loans +11% YoY and +4% QoQ
- Property loans +3% YoY and +12% QoQ



# **Leasing & Factoring (excluding SCB)**



Source: Polish Leasing Association, Polish Factors Association \* as at 30.09.2015.



# **Strong Growth in Internet Banking**

■ 1st place - Global Finance's "2015 World's Best Digital Banks Awards" category

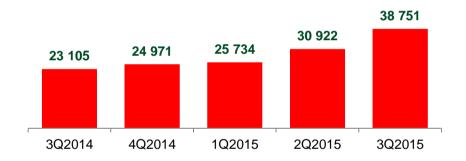
#### **BZWBK24** internet

- 1.7m active internet users
- 35.7m transactions in Q3 2015
- 38.7k credit products sold via electronic channels in Q3, +28% QoQ, +81% YoY

#### **NEW FEATURES:**

- BlueCash system new instant transfer option
- F/X transfer selecting the account to be charged with fees and commission for the transfer now available.
- Credit history information about paid interest charges now available.
- Simplified credit product application.

#### No. of credit products sold via internet services





# **Strong Growth in Mobile Banking**

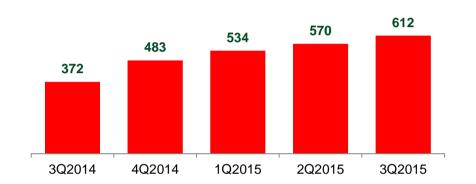
#### BZWBK24 mobile

- The mobile application was awarded 2nd place in Europe (1st place in Poland) by Forrester Research, Inc. in European Mobile Benchmark
- 1st place "2015 Newsweek's Friendly Bank" in Mobile Banking category
- 612k active mobile users, +7% QoQ, +65% YoY
- 1.8m transactions via mobile in Q3, +23% QoQ, +194% YoY
- 3.2k credit products sold via mobile in Q3, +67% QoQ

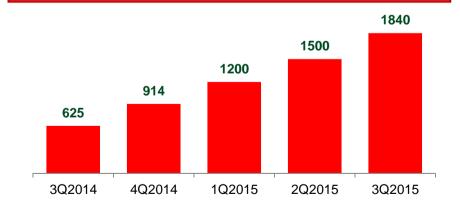
#### **NEW FEATURES:**

- Transfer confirmation in PDF format
- Mobile shopping increased number of cities
- BlueCash system new instant transfer option
- eFX Foreign Exchange Platform

#### BZWBK24 mobile users (k)



#### BZWBK24 mobile transactions (k)





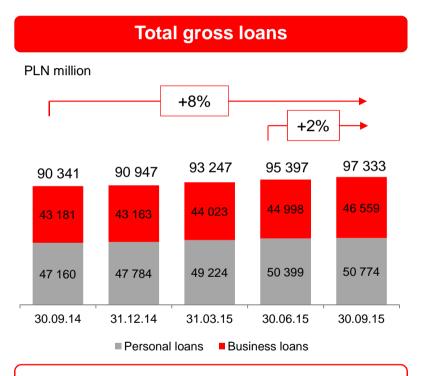
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# **Loan Performance**

#### **Gross Loans +8% YoY**



SCB gross loans PLN 14bln (+4% YoY)

**CHF Mortgage loans -8% YoY** 

	Sept'15	Sept'14	YoY (%)	QoQ (%)
Inviduals	50 774	47 160	8%	1%
Mortgage	33 039	30 651	8%	0%
Other Personal	17 735	16 509	7%	3%
Business	46 559	43 181	8%	3%
Total gross loans	97 333	90 341	8%	2%

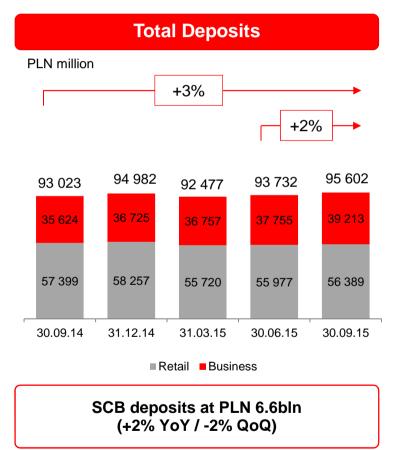
#### Comment

- BZ WBK performing loans: +8% YoY:
  - Mortgage Loans +10% YoY
  - Cash Loans / Credit Cards / Overdraft +9% YoY
  - SME / Leasing / Factoring +18% YoY
  - Corporate +8% YoY
- SCB Performing Loans (excl. Mortgages) +8% YoY



# **Total Customer Funds**

#### **Total Customer Funds +3% YoY**



	Sept'15	Sept'14	YoY (%)	QoQ (%)
Demand	28 350	26 017	9%	2%
Savings	18 264	14 047	30%	3%
Time	48 988	52 959	-7%	2%
Total	95 602	93 023	3%	2%
Funds under mgmt	13 485	12 150	7%	-5%
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Total customer funds	109 087	105 173	3%	1%

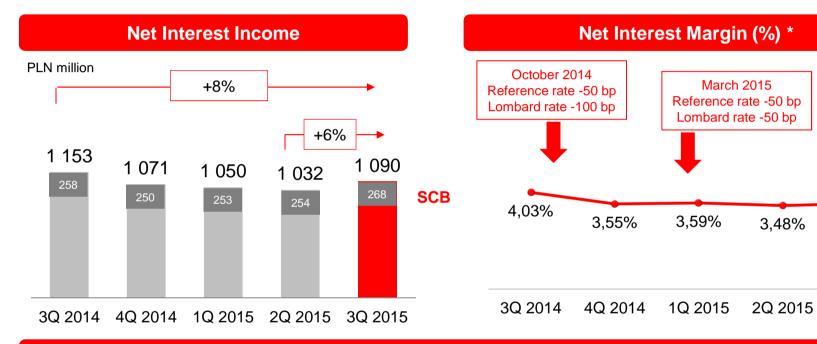
#### **Comment**

- BZ WBK Group deposits:
  - Retail -2% YoY
  - Business +10% YoY
  - Mutual Funds +7% YoY



# **Net Interest Income and Net Interest Margin**





#### **Comment**

- Net Interest Income +8% YoY / +6% QoQ
- NIM higher by 9bps due to loan mix and lower cost of funding.
- YTD Net interest income impacted by the reduction in interest rates and Lombard rate change.



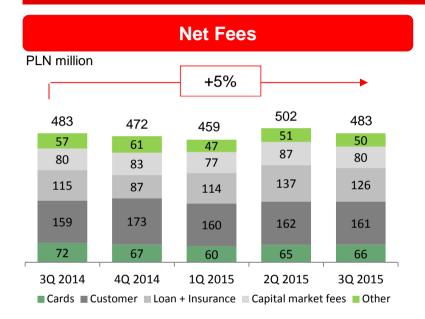
3,57%

3Q 2015

<sup>\*</sup> Including SWAP income on hedged FX funding.

## **Net Fees**





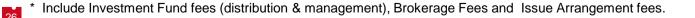
	Maii Reins					
	1-3Q 2015	1-3Q 2014	YoY (%)	QoQ (%)		
Cards	192	244	-21%	2%		
Customer + Other	484	462	5%	0%		
Loan + Insurance	377	272	39%	-8%		
Capital market fees*	244	229	6%	-8%		
Other	147	170	-13%	-3%		
Total	1 444	1 376	5%	-4%		

Main items

SCB Group accounted for PLN 153m of net fees in 1-3Q 2015 and for PLN 44m in 3Q 2014

#### Comment

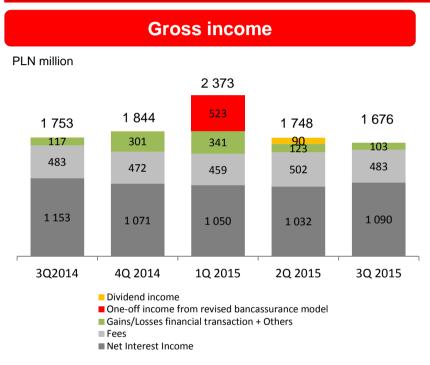
- Fee income +5% YoY / -4% QoQ
- Good performance on FX (+5% QoQ), Credit Cards (+5% QoQ) and eBusiness (+2% QoQ)
- Card transaction volumes +27% YoY and +4% QoQ
- SCB fees stable / -9% QoQ due to one-off insurance profit share income recognized in Q2'15





# **Gross Income**

# Gross Income +11% YoY (excl. one-off gain from revised bancassurance model in 1Q 2015)



1-3Q 2015	1-3Q 2014	YoY (%)	QoQ (%)
3 173	2 926	8%	6%
1 444	1 376	5%	-4%
4 617	4 302	7%	3%
432	119	262%	-15%
523	_	0%	0%
91	80	13%	-99%
135	234	-42%	-21%
5 797	4 735	22%	-4%
	3 173 1 444 <b>4 617</b> 432 523 91 135	3 173 2 926 1 444 1 376 4 617 4 302 432 119 523 — 91 80 135 234	1 444     1 376     5%       4 617     4 302     7%       432     119     262%       523     —     0%       91     80     13%       135     234     -42%

SCB Group accounted for PLN 927m of gross income in 1-3Q 2015 and for PLN 305m in 3Q 2014

5 274

#### **Comment**

1Q 2015

Gross Income +11% YoY (excl. one-off income from revised bancassurance model in 1Q 2015)

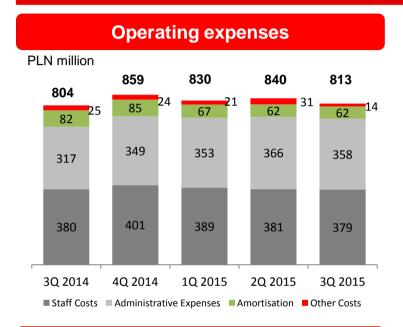


4 735

11%

# **Operating Expenses**

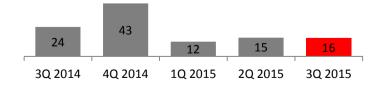
## Operating expenses under tight control -3% QoQ



	1-3Q 2015	1-3Q 2014	YOY (%)	QoQ (%)
General and administrative expenses	(2 227)	(1 970)	13%	-1%
Staff costs	(1 149)	(1 049)	10%	0%
Administration costs	(1 078)	(921)	17%	-2%
Depreciation + Other	(257)	(276)	-7%	-18%
Operating expenses	(2 483)	(2 246)	11%	-3%

SCB Group accounted for PLN 383m of operating costs in 1-3Q 2015 and for PLN 128m in 3Q 2014

#### **Integration costs**

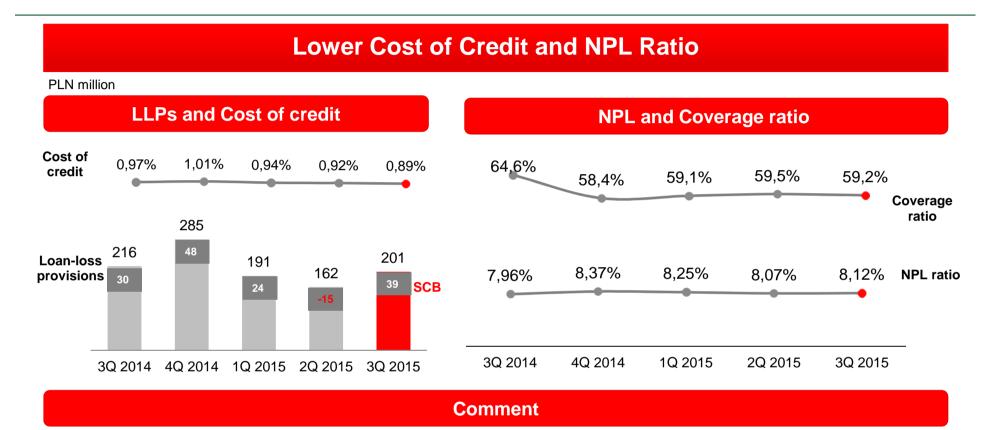


#### Comment

- Growth YoY across all cost lines due to acquisition of SCB.
- Administration costs 2% QoQ
- Staff cost stable QoQ
- Higher regulatory costs by PLN 89m YoY (PLN 186 in 1-3Q 2015).



# Loan-loss provisions (LLPs) and Credit Quality



- The portfolio is performing well and within expectations.
- BZ WBK 1-3Q NPL sales of PLN 166m (1Q: 42m, 2Q: 59m, 3Q: 65m) after tax gain in 1-3Q 2015 of PLN 12.8m.
- SCB 1-3Q NPL sales of PLN 425m (1Q: 108m, 2Q: 317m) after tax gain in 1-3Q 2015 of PLN 49m.



# **Structure of Mortgage Loans**

#### **Mortgages by Currency \***

Mortgages (bn)	BZ WBK	SCB
CHF	2.8	0.8
EUR	0.6	

# CHF Currency Funding \* Funding Sources CHF (bn) Structure Net Swap Position 2.8 78% CHF Loans / Repo Facilities 0.8 22% Total PLN (bn) 3.6 100%

#### Comment

#### **BZ WBK CHF Mortgages:**

43k CHF Mortgages

Average Balance: 67k CHF

#### **SCB CHF Mortgages:**

■ 19k CHF Mortgages

Average Balance: 42k CHF

#### **CHF Funding:**

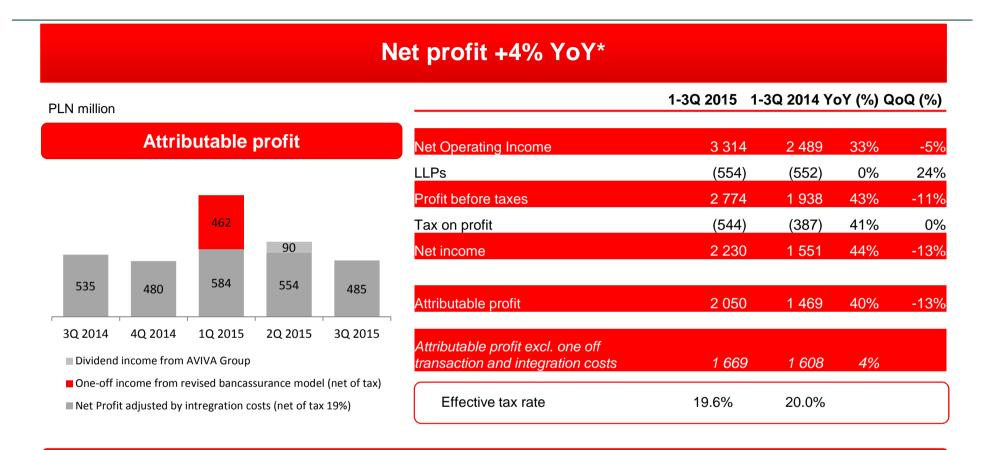
Comfortable funding position

Weighted average duration: 5 Years

Maturities well spread



# **Attributable Profit**



#### Comment

Attributable profit improvement YoY despite rate cuts, lower interchange income and higher regulatory costs.



<sup>\*</sup> Net profit adjusted by one off bancassurance transaction and integration costs net of tax.

# **Conclusions**

Market
Environment
&
Financial
System

- Poland's GDP growth was slightly lower in 2Q15, 3.3%YoY, however the growth is still fuelled by strong private consumption, healthy fixed investments and accelerating exports.
- Economic growth should stabilize near 3.5% in the coming quarters. External demand should keep growing and the PLN rate remains competitive. Consumption and investment growth are likely to remain strong, supported by record low interest rates and low commodity prices.
- Inflation started to bottom out after reaching a trough at -1.6%YoY in February. We forecast the core inflation to climb towards 0.6% yet before the end of 2015.
- Interest rates are expected to remain at the record-low level of 1.5% for the next 12 months.

Strategy & Business

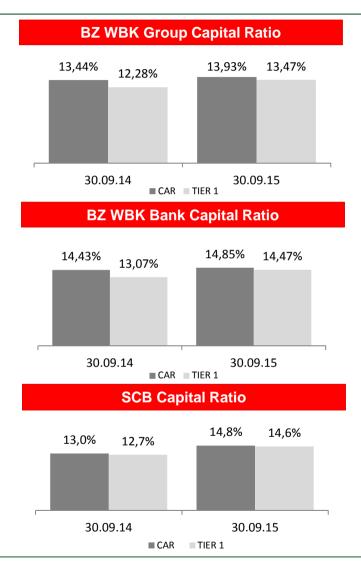
- Business strategy is focused on gathering new customers through the development of our multi-channel approach and increasing loans and related fee income from the Consumer, SME, Leasing, Factoring, Business & Corporate and GCB segments.
- Sales efforts supported by marketing campaigns for new and existing products.
- Increasing level of customer activity and related income offset by macro / regulatory issues low interest rates and increasing regulatory costs.

Results

- Close management of Net Interest Income in low interest rate environment, NIM +9bps QoQ.
- Fees lower YoY due to the regulation of interchange fees since mid-2014.
- Costs under tight control.
- Stable credit quality with room for improvement going forward.
- Underlying YoY profit after tax profit increase of 4%, despite rate cuts, lower interchange income and higher regulatory costs.



# **Capital Position**



#### **FX MORTGAGE CAPITAL BUFFER**

The Management Board of Bank Zachodni WBK informed that on 23rd October 2015 it received the following recommendations from the Polish Financial Supervision Authority:

- to maintain own funds to cover the additional capital requirement at 0.72% to secure the risk arising from FX mortgage loans for households that should be composed at least in 75% from Tier 1 capital (equivalent of 0.54%),
- and to retain at least 50% of the profit made between 1st January 2014 to 31st
   December 2014, in relations to the risk of the portfolio of foreign currency mortgage loans to households.

The AGM of Bank Zachodni WBK dated 23rd April 2015 decided on allocation of 52% of Bank's profit made between 1.01.2014 to 31.12.2014 to the reserve capital.

On 23.10.2015, the Management Board of Santander Consumer Bank received the recommendation from the PFSA to maintain own funds to cover the additional capital requirement at 1.07% to secure the risk arising from FX mortgage loans for households that should be composed at least in 75% from Tier 1 capital (equivalent of 0.80%).

#### **CAPITAL CONSERVATION BUFFER**

Pursuant to the Act of 5.08.2015 on macro-prudential supervision over the financial system and crisis management in the financial system (Journal of Laws of 2015, item 1513), Polish banks have been advised by the PFSA about imposition of capital conservation buffer of 1.25%. As a result, the existing minimum capital ratios will increase as follows: CET1 from 9% to 10.25% and CAR from 12% to 13.25%. The changes become effective as of 1 January 2016.

In Bank Zachodni WBK's opinion, after taking into account additional capital requirement, the capital position of both banks remains strong and meets legal criteria and recommendations of PFSA, both on a stand-alone and consolidated basis.

The capital ratio is calculated based on own funds and total capital requirements established for individual risk types using a standardised approach, in line with the CRD IV/CRR package (the Capital Requirements Directive IV and Capital Requirements Regulation), which became effective on 1 January 2014 by virtue of the decision of the European Parliament and the European Banking Authority.

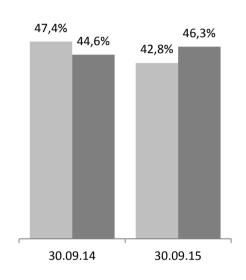


# **Key Indicators**

C/I %

#### **ROE**%

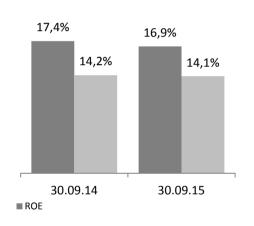
#### **Other Ratios**





AVIVA one-off income)





■ ROE adjusted by integration costs and AVIVA one-off income

#### **ROE at 14.1%**

(excluding integration costs, AVIVA one-off income)

	1-3Q 2014	1-3Q 2015
Net interest income / Total income	61.8%	60.2%
Net Interest Margin	3.8%	3.5%
Net commission income / Total income	29.1%	27.4%
Customer net loans / Customer deposits	91.3%	96.1%
NPL ratio	8.0%	8.1%
NPL coverage ratio	64.6%	59.2%
ROA	1.8%	1.9%
Capital Ratio	13.44%	13.93%
Tier 1 Ratio	12.28%	13.47%
Book value per share (PLN)	178.1	200.7
Earnings per share (PLN)	15.5	16.4

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# **BZ WBK Group Profit & Loss Account**

for the period ( in PLN k):	3Q 2015	2Q 2015	1Q 2015	4Q 2014	3Q 2014
Interest income	1 412 765	1 383 688	1 453 759	1 577 627	1 643 323
Interest expense	(322 606)	(351 190)	(403 546)	(506 636)	(490 512)
Net interest income	1 090 159	1 032 498	1 050 213	1 070 991	1 152 811
Fee and commission income	588 070	594 171	557 141	585 767	578 507
Fee and commission expense	(105 374)	(92 177)	(97 961)	(113 828)	(95 780)
Net fee and commission income	482 696	501 994	459 180	471 939	482 727
Dividend income	832	89 904	3	5	353
Net trading income and revaluation	38 972	47 980	80 629	48 318	58 773
Gains (losses) from other financial securities	36 015	40 671	187 561	159 015	11 304
Net gains/(losses) on subordinated entities	-	-	522 995	10 602	-
Other operating income	27 519	34 762	72 856	83 110	46 543
Impairment losses on loans and advances	(201 101)	(162 484)	(190 702)	(284 622)	(216 044)
Operating expenses incl.:	(813 740)	(840 388)	(829 146)	(857 437)	(804 892)
Bank's staff, operating expenses and management					
costs	(737 715)	(747 195)	(741 723)	(749 344)	(697 175)
Depreciation/amortisation	(61 651)	(62 079)	(66 682)	(84 438)	(82 449)
Other operating expenses	(14 374)	(31 114)	(20 741)	(23 655)	(25 268)
Operating profit	661 352	744 937	1 353 589	701 921	731 575
Share in net profits (loss) of entities accounted for by					
the equity method	8 471	4 681	681	349	947
Profit before tax	669 823	749 618	1 354 270	702 270	732 522
Corporate income tax	(140 594)	(139 948)	(263 575)	(206 028)	(156 414)
Consolidated profit for the period	529 229	609 670	1 090 695	496 242	576 108
of which: attributable to owners of BZ WBK S.A. attributable to non-controlling interests	<b>472 721</b> 56 508	<b>541 644</b> 68 026	<b>1 035 766</b> 54 929	<b>445 230</b> 51 012	<b>515 901</b> 60 207

# **BZ WBK Group Balance Sheet**

	3Q 2015	2Q 2015	1Q 2015	4Q 2014	3Q 2014
ASSETS					
Cash and balances with central banks	3 480 147	3 031 101	4 675 812	6 806 521	5 406 209
Loans and advances to banks	3 386 246	3 304 549	3 209 297	2 523 063	3 478 761
Financial assets held for trading & hedging	4 774 364	5 139 416	5 734 859	5 477 630	3 697 458
Loans and advances to customers	91 915 873	90 077 975	88 022 427	85 820 571	84 964 651
Investment securities	25 827 142	25 649 150	24 064 364	27 057 093	26 535 786
Investments in associates and joint ventures	817 264	808 793	809 833	42 792	64 480
Intangible assets	409 115	399 915	414 748	505 385	500 947
Goodwill	1 688 516	1 688 516	1 688 516	2 542 325	2 542 325
Property, plant & equipment	732 416	751 790	744 870	756 950	681 723
Net deferred tax assets	1 332 314	1 367 704	1 249 300	1 181 610	964 884
Assets classified as held for sale	983	678	682	1 378	2 897
Investment property	-	-	-	-	14 070
Other assets	697 969	830 727	807 902	1 786 556	1 533 650
Total assets	135 062 349	133 050 314	131 422 610	134 501 874	130 387 841
LIABILITIES					
Deposits from banks	7 986 005	9 071 646	7 719 169	8 359 856	7 787 640
Financial liabilities held for trading & hedging	4 403 416	4 981 531	5 260 148	4 039 904	2 893 834
Deposits from customers	95 602 148	93 731 661	92 476 789	94 981 809	93 022 956
Debt securities in issue	4 388 201	3 225 723	3 189 461	3 373 374	3 570 081
Subordinated liabilities	524 885	519 734	1 620 155	1 539 967	1 509 717
Current income tax liabilities	250 827	290 877	213 098	624 189	362 842
Other liabilities	1 992 979	1 737 403	1 806 146	3 531 081	3 564 126
Total liabilities	115 148 461	113 558 575	112 284 966	116 450 180	112 711 196
Equity					
Equity attributable to owners of BZ WBK S.A.	18 772 246	18 403 783	18 118 102	16 530 895	16 207 510
Share capital	992 345	992 345	992 345	992 345	992 345
Other reserve funds	14 681 553	14 676 835	13 394 677	12 309 424	12 310 490
Revaluation reserve	438 639	547 615	808 457	951 546	1 075 056
Retained earnings	609 578	609 578	1 886 857	362 869	360 138
Profit of the current period	2 050 131	1 577 410	1 035 766	1 914 711	1 469 481
Non-controlling interest in equity	1 141 642	1 087 956	1 019 542	1 520 799	1 469 135
Total equity	19 913 888	19 491 739	19 137 644	18 051 694	17 676 645
Total equity and liabilities	135 062 349	133 050 314	131 422 610	134 501 874	130 387 841



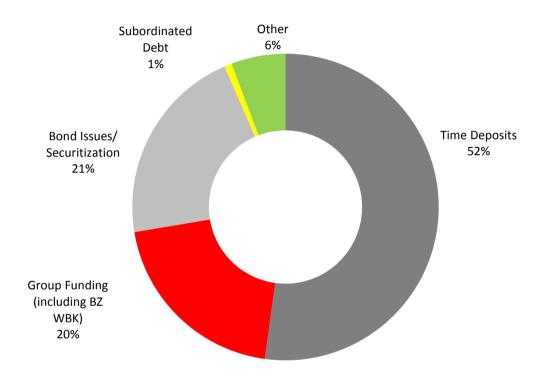
# **Santander Consumer Group Key Financial Results 1-3Q 2015**

PLN m	1-3Q 2014	1-3Q 2015
Assets	15 262	15 934
Net Loans	11 974	12 544
Deposits	6 516	6 646
Total equity	2 227	2 691
Net profit	416	384
L/D (%)	183.8%	188.7%
C/I (%)	44.0%	42.2%
ROE (%)	25.2%	20.5%
ROA (%)	3.7%	3.3%
TCR (%)	13.00%	14.80%
TIER 1 Ratio (%)	12.70%	14.60%



# **Santander Consumer Bank Funding Profile**

#### **SCB Funding Profile as at 30.09.2015**



Total 12.8bn PLN



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