## Bank Zachodni WBK Group Results 1H 2014

31st July 2014



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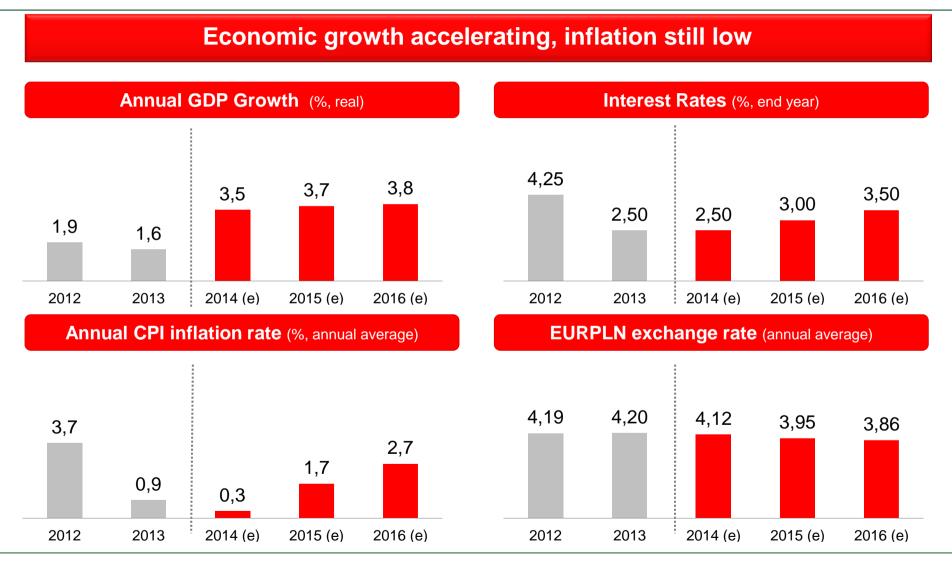


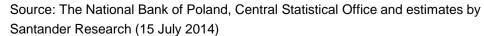
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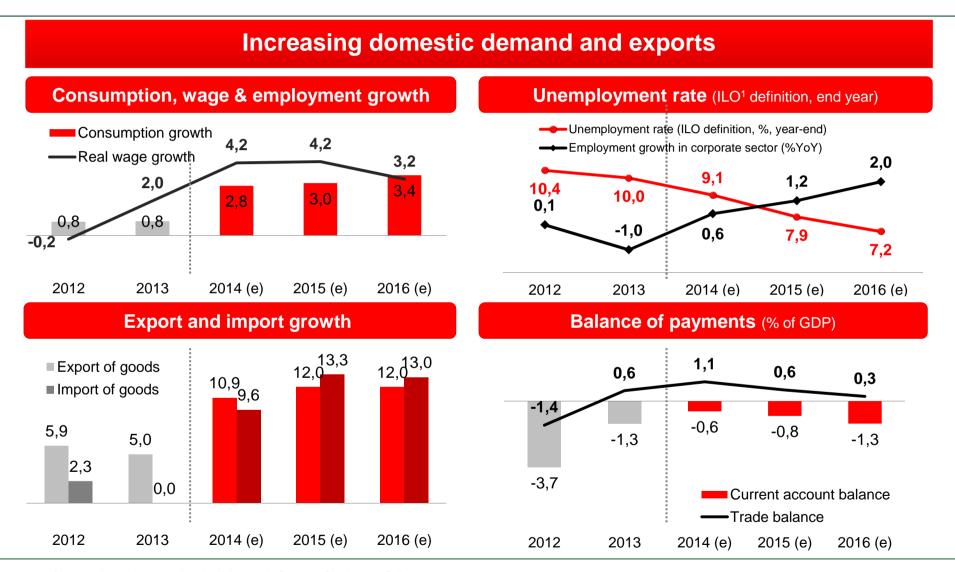
#### **Macroeconomic Environment**

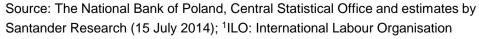






### **Macroeconomic Environment**







## Financial System: Loan and Deposit market

#### Financial system with stable growth trends

PLNbn.



- Loan growth, driven by credit for investment (11%YoY) and consumption (5.4%YoY)
- Loans expected to grow 5% in 2014

- Deposit growth picked up slightly after slowdown at the start of 2014
- Low interest rates triggering a shift of deposits to mutual funds
- Deposits expected to grow by 7% in 2014 amid higher household and corporate income

6 Source: The National Bank of Poland



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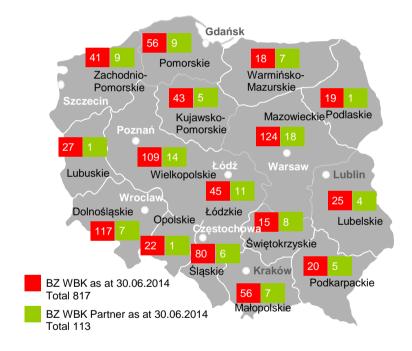
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#### **Overview**

#### **Poland's Number 3 Bank**

#### Branches as at 30.06.2014



#### **Business and Results**

Gross Loans	75.2bn.	3%
Deposits	77.8bn.	4%
Total customer funds	89.9bn.	5%
Consolidated profit	974.9m.	21%
Attributable profit	953.6m.	20%

30.06.2014

Var. YoY

#### **Market Share \***

Loans	7.41%
Deposits	7.96%

#### **Network and Employees**

Branches	817
ATM's	1,338
Employees	12.2 k



<sup>\*</sup> Market share as of month May 2014

## **Key Highlights**

#### **Business Development**

- Q2 Net Interest Margin at 3.72%, +12bps QoQ / +32bps YoY
- F&C + 5.6% YoY, positively influenced by Loan, Card and FX fees
- PLN 16m of ALM gains in Q2 2014, PLN 41m in 1H vs PLN 177m in 1H. 2013
- Insurance subsidiary consolidation from 1/1/14\*

#### **Balance Sheet Development**

- Increase in Retail, SME and Corporate activity
- Performing Loan balance +5.5% YTD
- Deposits balances +4.3% YoY
- Loan to deposit ratio at 92%

#### **Sustained Profit Generation**

- Net profit of PLN 954m in 1H, + 20% YoY
- Underlying costs\*\*: PLN 1,275m, -1.6% YoY
- Loan loss provisions PLN 336m, 14.5% YoY
- Q2 2014 Cost to income ratio at 43.5% (excl. integration costs)

#### **Key Developments**

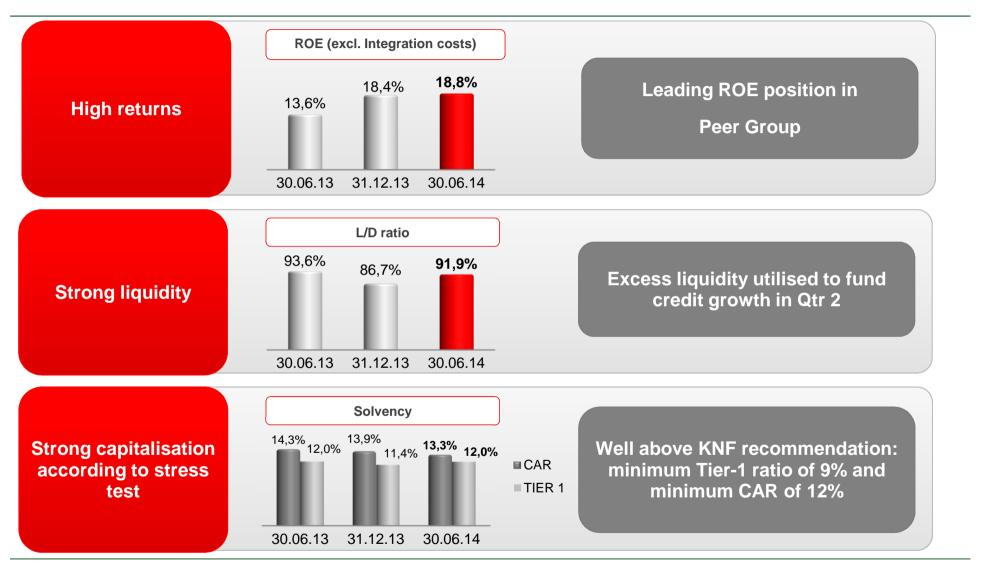
- Operational merger will close in Q4 with synergies ahead of expectations.
- Ongoing development of the "Next Generation Bank" programme
- 60% shareholding in Santander Consumer Bank acquired on 1<sup>st</sup> July 2014



<sup>\*</sup> BZ WBK-AVIVA Towarzystwo Ubezpieczeń na Życie S.A. and BZ WBK-AVIVA Towarzystwo Ubezpieczeń Ogólnych S.A.

<sup>\*\*</sup> Costs adjusted by costs of integration, impact of consolidation of AVIVA JV's.

## **Key Ratios**

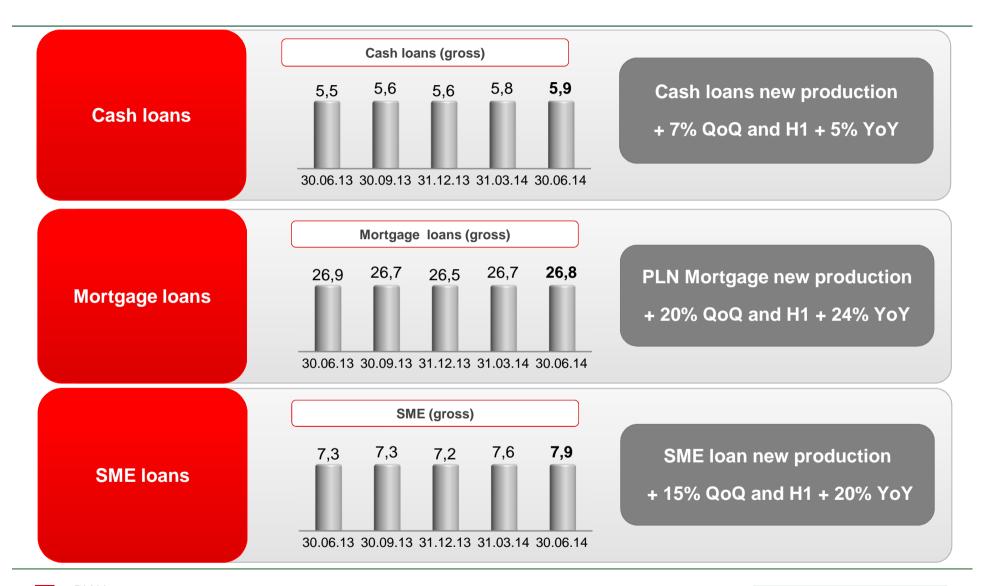




## **Loans/Deposits**



### Loans for Individuals and SME



## **Merger Synergies – Ahead of target**

Cost synergies well ahead of initial plan

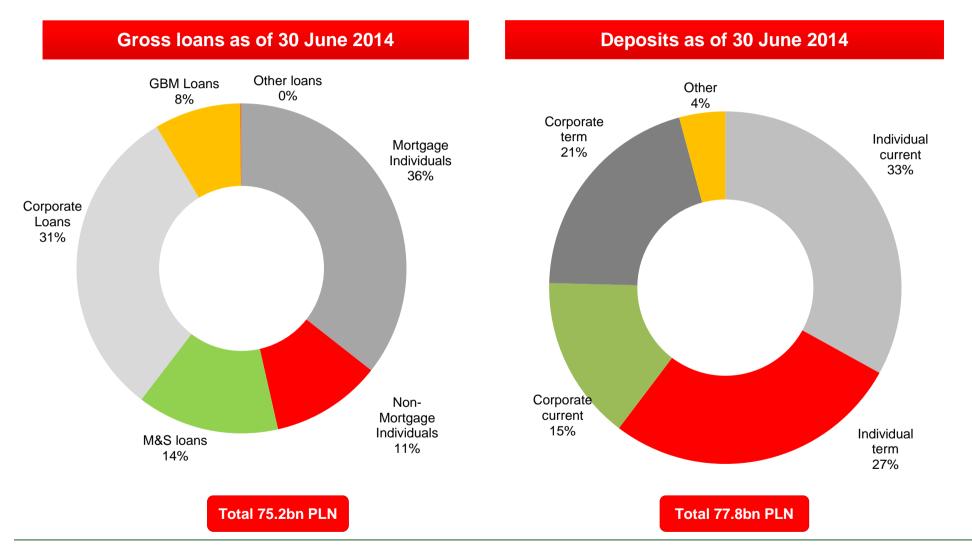
- Annualised cost savings (vs 2011) at PLN 323m vs 2015 target of PLN 340m
- 1H cost synergies partially offset by increased regulatory costs, the impact of the Insurance JV consolidation (+PLN 56m YoY), increased discretionary investment spending (e.g. marketing)
- Integration costs for Q2 at PLN 62m and for 1H at PLN 110m
- Further savings to be achieved after the integration of IT platforms in Q4

Revenue synergies

- Material revenue synergies realised from unified cost of funding
- Annualised revenue synergies of over PLN 100m (excluding income synergies arising from unified cost of funding)
- Productivity and profitability of ex. Kredyt Bank network increasing month by month.

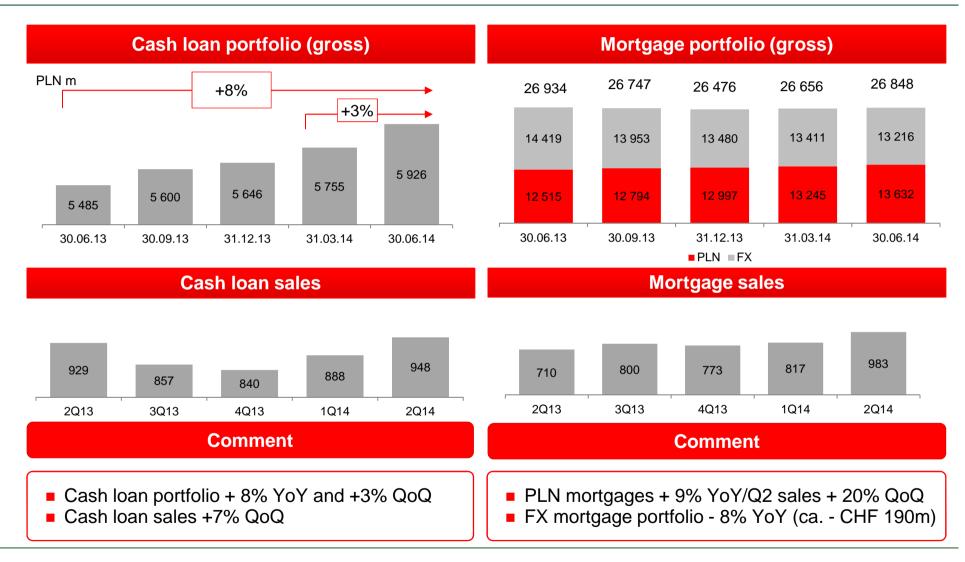


## **Structure of Loans and Deposits**

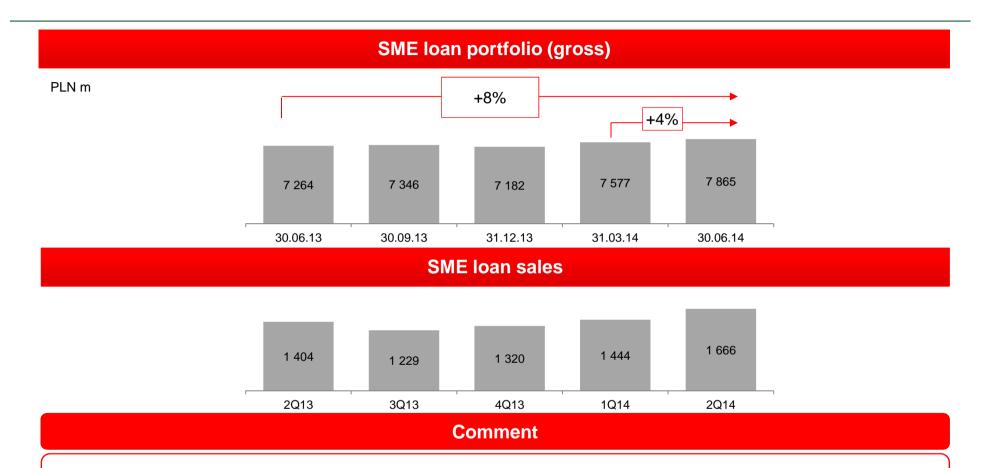




## **Personal Lending**



### **SME**



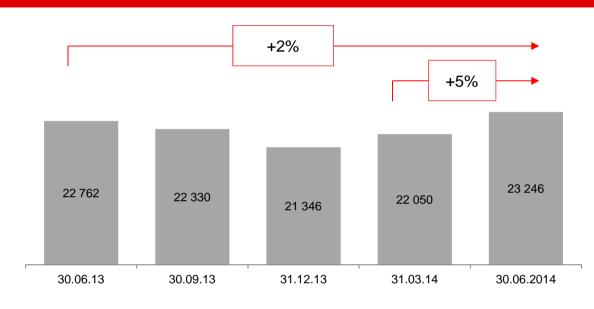
- Sales increased by 15% QoQ and 20% comparing 1H 2014 to 1H 2013
- Sales dynamic ahead of the market
- Number of active SME clients increased by 6% YTD
- Turnover on SME accounts was higher by 16% vs 4Q 2013



## **Corporate & GBM**

PLN m



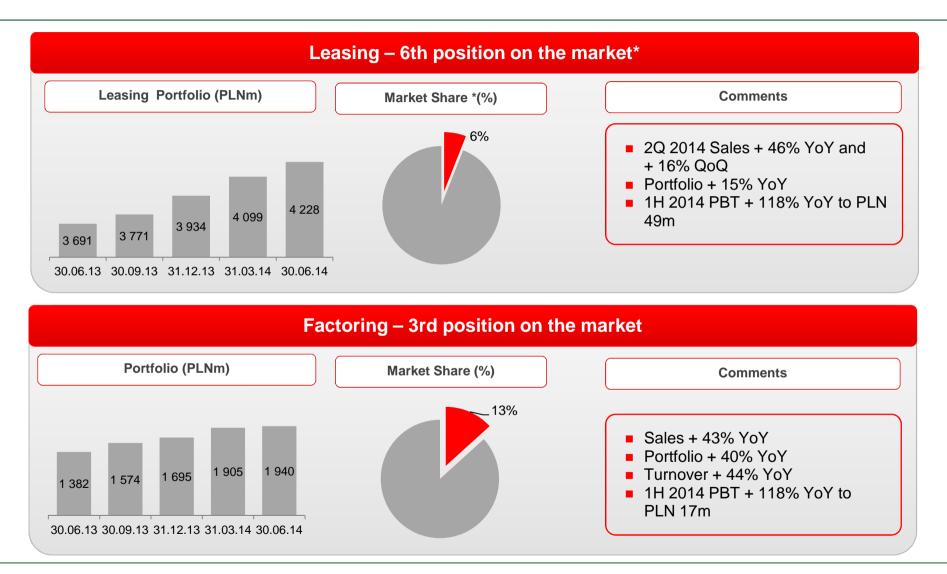


■Corporate, GBM & Property

- Strong GBM loan portfolio growth + 47% YoY / + 21% QoQ
- Corporate loans + 3% QoQ
- Property loan portfolio 10% YoY / 1% QoQ



## **Leasing and Factoring**



Source: Polish Leasing Association, Polish Factors Association
\*Information as at 31.03.2014



## Strong Growth in Mobile & Internet Banking

#### **BZWBK24 Mobile banking**

- Number of active mobile banking BZWBK24 customers: 319k; +85% YoY
- Over 445k transactions made in 2Q 2014, +53% QoQ
- "Mobile Trends Awards" 1st place, for the Best mobile banking offer in Poland
- Mobile banking for SME available for MiniFirma and Moja Firma Plus
- Implementation of travel insurance in mobile application
- Dedicated "Mobile deposit" with 4% interest rate, available for purchase only via mobile banking



#### **BZWBK24** Internet banking

- Number of BZWBK24 internet customers + 6% YoY to 2.9m
- Individual "buy by click" transaction volumes + 27% YoY





APLIKACJA MOBILNA
BANKU ZACHODNIEGO WBK
NAJLEPSZA!

Jesteśmy dumni, że aplikacja BZWBK24 mobile została uznana przez internautów w konkursie Mobile Trends Awards za najlepszą aplikację mobilną 2013 roku. Aplikacja zdobyła też 1. miejsce w kategorii "bankowość mobilna".

Dolącz do grona jej zadowolonych użytkowników!



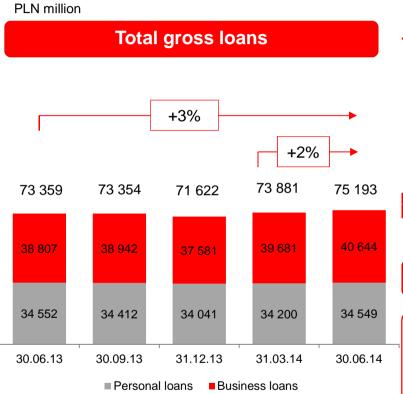
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### **Loan Performance**

### **Gross Loan portfolio + 3% YoY**



	Jun'14	Dec'13	Jun'13	YoY (%)	QoQ (%)
Inviduals	34 549	34 041	34 552	0%	1%
			34 332		
Mortgage	25 662	25 295	25 736	0%	1%
Other Personal	8 887	8 746	8 816	1%	2%
Business	40 644	37 581	38 807	5%	2%
Total gross loans	75 193	71 622	73 359	3%	2%

- Total performing loans +3.3% YoY / +5.5% Ytd:
  - Mortgage Loans +1% YoY / +1.4% Ytd
  - Cash Loans / Credit Cards / Overdraft + 8.6% YoY / + 4.2% Ytd
  - SME / Leasing / Factoring + 14.7% YoY / + 10.5% Ytd
  - GBM + 43% YoY / + 32% Ytd
  - Business performing loans + 10.3% YoY / + 11.6% Ytd (excl. Property)



#### **Total Customer Funds**

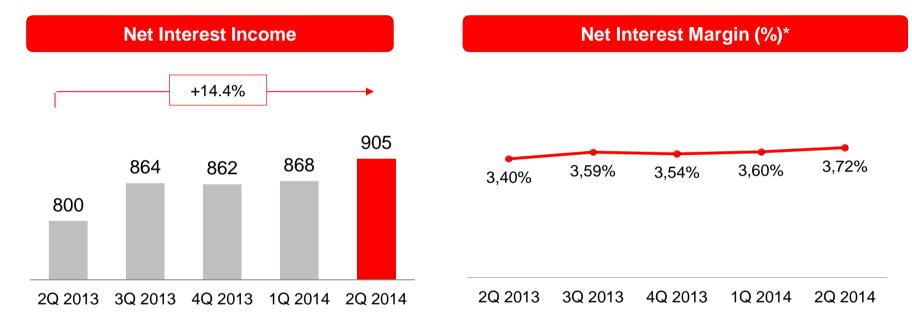
#### **Total Customer Funds + 5% YoY** PLN million Jun'14 Dec'13 Jun'13 YoY (%) QoQ (%) **Total Deposits** Demand 39 277 3% 0% 39 874 38 829 Savings 14 796 15 083 16 772 -12% -3% +4% Time 23 107 22% -8% 24 183 18 995 -3% Total 77 777 78 543 74 596 4% -3% 78 543 80 114 77 777 76 188 74 596 Funds under mgmt 11 627 6% 12 110 11 464 4% 31 968 30 544 30 253 31 052 29 504 5% Total customer funds 89 887 90 170 86 060 -2% 47 999 48 146 47 524 45 092 45 136 Comment 30.06.13 30.09.13 31.12.13 31.03.14 30.06.14 YoY performance: ■ Retail ■ Business Retail Deposits + 5.4% Business Deposits +2.5% Mutual Funds + 6.1%



## **Net Interest Income and Net Interest Margin**

### Net Interest Income + 14.4% YoY / NIM + 12 bps QoQ

PLN million



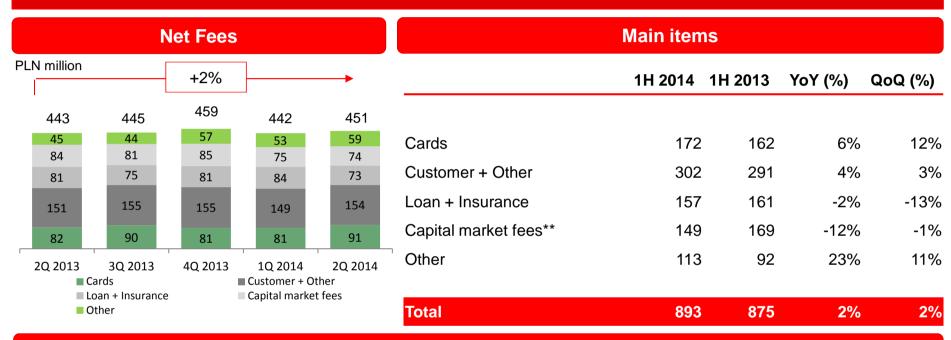
- Net Interest Income + 14.4% YoY / + 4.3% QoQ
- Increased spreads achieved from improved loan mix and lower funding costs



<sup>\*</sup> Including SWAP income on hedged FX funding

#### **Net Fees**





- Fee income + 5.6% YoY / 2% QoQ including insurance related income reflected in Other income
- Card transaction volumes +9% QoQ and + 15% YoY
- Good performance on FX, Loan, Insurance and Card fees offset by higher mix of free of charge personal accounts
- Capital market fees impacted by seasonality and income related to the BZ WBK share sale in Q1 2013
- Asset management fees + 5% QoQ

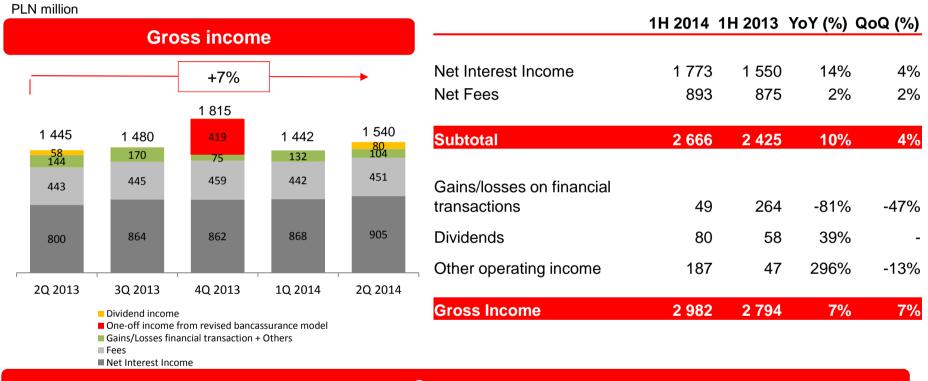


<sup>\*</sup> Excluding impact of Insurance JVs consolidation.

<sup>\*\*</sup> Capital market fees include Investment Funds fees (distribution and management), Brokerage Fees and Issue Arrangement fees

#### **Gross Income**





- Gross Income +12.4% YoY (excluding impact of ALM bonds sales)
- Other operating income includes income related to the consolidation of the Insurance subsidiaries from 1/1/14



## **Operating Expenses**

#### Operating expenses excl. integration costs flat QoQ

#### **Operating expenses** PLN million 808 734 732 709 51 643 57 2 71 54 388 326 312 292 252 348 352 336 330 333 2Q 2013 3Q 2013 4Q 2013 1Q 2014 2Q 2014 ■ Staff Costs ■ Administrative Expenses Amortisation Other Costs **Integration costs** 112 38 2Q 2013 3Q 2013 4Q 2013 1Q 2014 2Q 2014

	1H 2014	1H 2013	YOY (%)	QoQ (%)
General and administrative expenses	(1 273)	(1 285)	-1%	3%
Staff costs	(669)	(693)	-3%	-1%
Administration costs	(604)	(592)	2%	7%
Depreciation + Other	(169)	(126)	34%	7%
Operating expenses	(1 442)	(1 411)	2%	3%

#### Comment

- Underlying costs -1.6% lower YoY (excl. Insurance consolidation and Integration costs)
- Staff costs -1% QoQ and -3% YoY
- FTE's lower by 106 in Q2
- Depreciation + 42m YoY due to impact of Insurance JV's

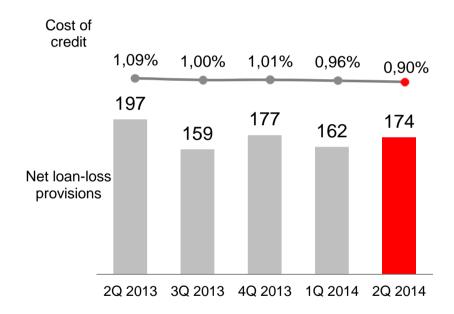
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## Loan-loss provisions (LLPs) and Credit Quality

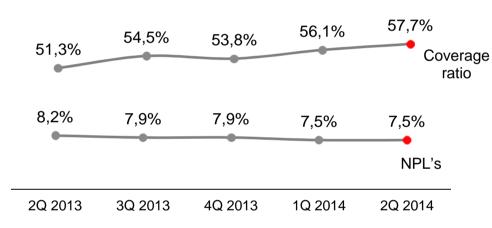
#### **Lower Cost of Credit and NPL Ratio**

PLN million

#### **LLPs and Cost of credit**



#### NPL's and coverage ratio



#### **NPL Sales**

- 1H NPL loans sales totaled PLN 128m of which PLN 68m sold in Q2
- 1H positive after tax impact of PLN 2.9m of which PLN 1.6m is reflected in Q2 results

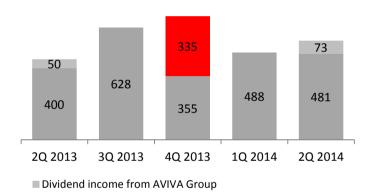


## **Attributable Profit**

## Attributable profit +20% YoY



PLN million



■ One-off income from revised bancassurance model (net of tax)

■ Net Profit adjusted by intregration costs (net of tax 19%)

Net Operating Income	1 541	1 383	11%	10%
LLPs	(336)	(393)	-15%	7%
Profit before taxes	1 205	997	21%	11%
Tax on profit	(230)	(189)	22%	8%
Net income	975	808	21%	12%
Attributable profit	954	793	20%	12%
Effective tax rate	19,1%	19,0%		

#### Comment

Attributable profit after tax + 20% YoY.



1H 2014 1H 2013 YoY (%) QoQ (%)

<sup>\*</sup> Adjusted by integration costs (net, tax at 19%)

#### **Conclusions**

# Market Environment & Financial System

- Sustainable economic growth, fuelled by improving exports and reviving domestic demand
- Inflation remains low, which increases the risk of interest rate reductions
- Demand for loans gradually accelerating, firms focussed on investment credit

# Strategy & Business

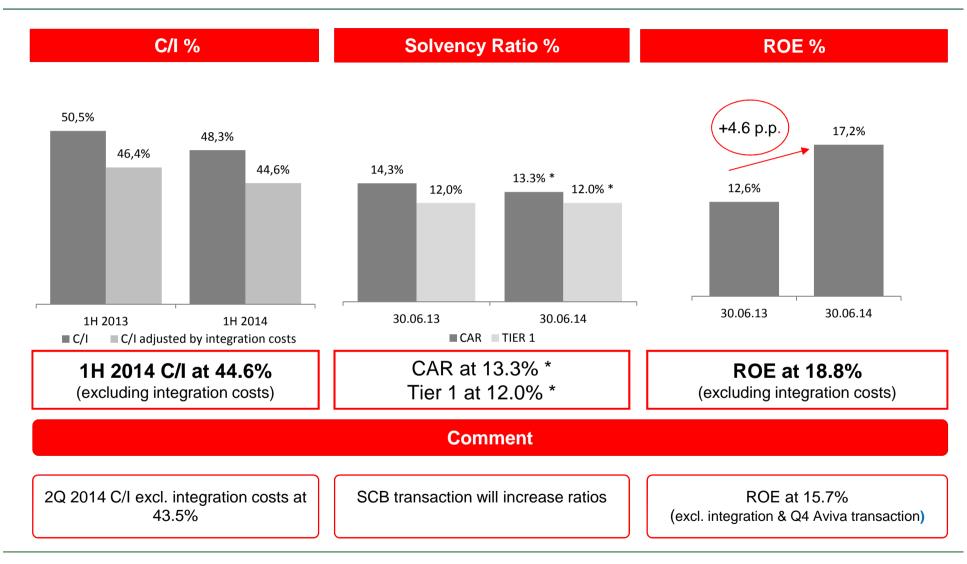
- Strong performance on new account opening and credit cards
- Sales efforts supported by marketing campaign for new and existing products
- Very positive performance in Consumer Loans, Leasing, Factoring and SME lending
- "Next Generation Bank" programme progressing well
- Santander Consumer Bank acquisition completed on 1st July 2014
- Integration ahead of schedule. Focus on boosting productivity in former Kredyt Bank branches

#### Results

- Close management of Net Interest Income in low interest rate environment
- Solid fee generation, increasing YoY
- Costs under tight control, Integration costs in line with merger assumptions
- Credit quality improving with loan loss provisions below management expectation



## **Key Indicators**



<sup>\*</sup> The calculation of the capital adequacy ratio as at 30.06.2014 takes account of of the equity and total capital requirements for relevant risks using a standardised approach in line with CRD IV/CRR package, effective from 1 January 2014.



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## **BZ WBK Group Profit & Loss Account**

for the period ( in PLN k):	2Q 2014	1Q 2014	4Q 2013	3Q 2013	2Q 2013	1Q 2013
Interest income	1 264 648	1 237 445	1 240 318	1 256 948	1 329 375	1 388 562
Interest expense	(359 379)	(369 694)	(378 476)	(392 628)	(529 368)	(638 171)
Net interest income	905 269	867 751	861 842	864 320	800 007	750 391
Fee and commission income	524 621	522 437	543 924	527 242	518 411	499 845
Fee and commission expense	(73 456)	(80 507)	(85 421)	(82 078)	(75 210)	(68 157)
Net fee and commission income	451 165	441 930	458 503	445 164	443 201	431 688
Dividend income	79 759	112	665	553	57 520	-
Net trading income and revaluation	792	(6 840)	49 752	53 247	28 770	54 345
Gains (losses) from other financial securities	16 184	39 049	9 376	107 486	90 996	89 736
Net gains/(losses) on subordinated entities		-	419 011	(319)	-	-
Other operating income	86 953	100 428	16 338	9 907	24 294	23 006
Impairment losses on loans and advances	(173 882)	(162 007)	(177 241)	(159 150)	(196 872)	(196 038)
Operating expenses incl.:	(732 259)	(709 244)	(808 198)	(643 089)	(733 795)	(676 996)
Bank's staff, operating expenses and management costs	(645 076)	(627 884)	(740 401)	(582 658)	(674 246)	(610 308)
Depreciation/amortisation	(70 480)	(70 655)	(51 349)	(53 563)	(57 <b>4</b> 20)	(56 989)
Other operating expenses	(16 703)	(10 705)	(16 448)	(6 868)	(2 129)	(9 699)
Operating profit	633 981	571 179	830 048	678 119	514 121	476 132
Share in net profits (loss) of entities accounted for by the						
equity method	189	(100)	2 674	6 746	6 533	344
Profit before tax	634 170	571 079	832 722	684 865	520 654	476 476
Corporate income tax	(119 570)	(110 737)	(171 017)	(139 601)	(94 075)	(95 413)
Consolidated profit for the period	514 600	460 342	661 705	545 264	426 579	381 063
of which:						
attributable to owners of BZ WBK S.A.	504 088	449 492	651 846	537 379	419 487	373 616
attributable to non-controlling interests	10 512	10 850	9 859	7 885	7 092	7 447



## **BZ WBK Group Balance Sheet**

	2Q 2014	1Q 2014	4Q 2013	3Q 2013	2Q 2013
ASSETS	2014	10, 2017	40 2010	00 2010	2010
Cash and balances with central banks	7 039 578	5 925 534	5 149 686	5 767 930	2 498 203
Loans and advances to banks	2 092 155	4 993 336	2 212 704	2 991 521	1 583 215
Financial assets held for trading & hedging	3 656 867	3 759 412	2 666 857	2 760 309	3 207 985
Loans and advances to customers	71 496 622	70 271 352	68 132 143	69 687 638	69 810 428
Investment securities	17 517 195	21 388 238	22 090 764	20 554 714	19 936 248
Investments in associates and joint ventures	63 533	63 344	63 444	124 258	117 512
Intangible assets	450 784	469 934	506 792	337 880	342 941
Goodwill	2 542 325	2 542 325	2 542 325	1 688 516	1 688 516
Property, plant & equipment	591 132	605 828	632 642	601 466	610 003
Net deferred tax assets	566 055	535 554	476 430	684 473	765 499
Assets classified as held for sale	3 503	3 503	3 503	3 503	2 644
Investment property	14 102	14 134	14 166	14 198	15 855
Other assets	1 556 482	1 511 801	1 568 511	748 859	769 855
Total assets	107 590 333	112 084 295	106 059 967	105 965 265	101 348 904
LIABILITIES					
Deposits from central bank				-	-
Deposits from banks	7 423 986	10 003 802	6 278 797	11 342 679	8 016 541
Financial liabilities held for trading & hedging	2 225 195	1 742 762	1 644 686	1 670 357	2 172 286
Deposits from customers	77 777 112	80 114 033	78 542 982	76 188 012	74 596 252
Debt securities in issue	500 543	505 454	500 645	-	-
Subordinated liabilities	1 397 795	1 397 146	1 384 719	1 409 577	1 436 145
Current income tax liabilities	177 839	86 237	100 983	140 590	150 495
Other liabilities	3 470 734	3 359 295	3 124 212	1 466 919	1 727 909
Total liabilities	92 973 204	97 208 729	91 577 024	92 218 134	88 099 628
Equity					
Equity attributable to owners of BZ WBK S.A.	14 051 563	14 310 590	13 872 088	13 671 776	13 181 818
Share capital	935 451	935 451	935 451	935 451	935 451
Other reserve funds	10 866 660	10 137 952	10 115 745	10 794 920	10 789 877
Revaluation reserve	935 734	697 917	708 907	481 266	533 730
Retained earnings	360 138	2 089 778	129 657	129 657	129 657
Profit of the current period	953 580	449 492	1 982 328	1 330 482	793 103
Non-controlling interest in equity	565 566	564 976	610 855	75 355	67 458
Total equity	14 617 129	14 875 566	14 482 943	13 747 131	13 249 276
Total equity and liabilities	107 590 333	112 084 295	106 059 967	105 965 265	101 348 904

## BZ WBK AND SANTANDER CONSUMER BANK S.A

Aggregated information as at 30.06.2014	PLN m	BZ WBK	SCB	Combined
	TOTAL ASSETS	107,590	14,865	122,455
DALANCE CHEET	GROSS LOANS	75,192	13,168	88,360
BALANCE SHEET	CUSTOMER DEPOSITS	77,777	7,277	85,054
	TOTAL EQUITY	14,507	2,442	16,949
NET INCOME	NET INCOME	975	281	1,256
OTHER	EMPLOYEES (k)	12.2	2.6	15.1
OTHER	CLIENTS (m)	4.4	1.8*	6.2

- 1H Core revenue growth YoY driven by lower funding costs, higher loans volumes and higher fee income.
- Sale of NPL's realised PLN 36.4m in H1
- Solid funding position Securitisation of Auto /HP loans raised PLN 1.5bln of new term funding



# **SANTANDER CONSUMER BANK Key Financial Results – 1H, 2014**

PLN m	2013	1H 2014
Assets	14,264	14,865
Net Loans	11,475	11,583
Deposits	6,994	7,277
Total equity	2,154	2,442
Net profit	449	281
L/D (%)	164	159
C/I (%)	48.6	***45.6
ROE (%)	19.7	24.5
ROA (%)	3.5	3.9
CAR (%)*	14.4	14.2
CAR (%)**	N/A	12.9

Source: BZ WBK, SCB company data, KNF.



<sup>\*</sup> calculation metodology in accordance with UKNF

<sup>\*\*</sup> calculation metodology in accordance with CRR, preliminary

<sup>\*\*\*</sup> value including dividend received and impairment on subsidiary, normalized C/I level 41,7%

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