Bank Zachodni WBK Group 1Q 2017 Results

26th April 2017



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Overview

Poland's Number 3 Bank

31.03.2017	YoY

iness		

PLN

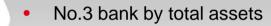
Gross Loans	109bn.	6%
Deposits	108bn.	6%
Total customer funds	123bn.	7%

Market Share*

Loans	10.1%
Denosits	10.3%

Network and Employees

	BZ WBK	SCB
Branches	631	161
Employees	11.9k	2.6k



6.4m customers**

2.0m digital customers***



^{*} Market share for BZ WBK Group as of end of December 2016.

^{**} Including SCB.

^{***}Excluding SCB. Digital customers: clients who have logged in at least once in a given month.

BZ WBK Strategy

To become the leading customer-centric digital bank

A customer-centric bank cares for its customers to achieve sustainable long-term relationships

We believe that a customer wants:

- A simple set of products, fairly priced and right for me, that are easily explained and understood
- Quick and error-free service through the channel of my choice
- Recognition that I'm an individual, with my own needs, whose relationship you value

BZ WBK as a customer-centric bank wants to be:

Simple

Personal

Fair

Our strategy encompasses both elements critical to customer-centricity

Business and operational improvement

Cultural change

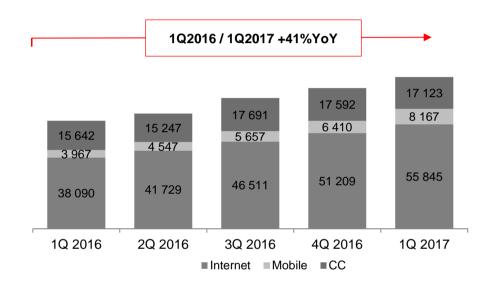
Market leading business and financial performance

Creating a bank that is Simple | Personal | Fair



Multichannel Transformation

No. of credit products sold via Internet / Mobile / Contact Center





1st place BZWBK24 mobile awarded in internet voting for the best mobile app



Company of the Year award given for "Customer service quality in remote channels" by MojeBankowanie.pl portal

Increasing number of customers and their activity in digital channels

3,2 mln (+0,3% r/r)

Customers with digital access

2,0 mln (+4% r/r)

Active digital customers

908 tys. (+26% r/r)

Mobile customers

4,7 mln (+84% r/r)

Mobile transactions



1Q 2017 Business Highlights

Change YoY

■ Selective growth (YoY):

- Lending to individuals (+7%)
 and business (+5%)
- Demand deposits (+20%),
 Saving accounts (+12%)

Loans (gross)	+6%
Deposits	+6%

■ Active customers* (YoY):

Individuals	3.3m +2%
Companies	231k +6%

■ Digital customers* (YoY):

Digital Customers	3.2m +0.3%
Mobile banking users	908k +26%

1Q 2017 Financial Highlights

■ Attributable profit of PLN 453 million	vs. 1Q 2016	-19% +3% Underlying*
Core revenue : 90/ VeV	Net interest income	11%
■ Core revenue +8% YoY	Fee income	+1%
■ Further improvement in balance	NPL ratio	6.39%
sheet quality and cost of credit	Cost of credit	0.73%
■ Reinforced capital position	TCR	15.67%
- Reillioiced capital position	CET1	14.70%

^{*} Underlying – excluding increase in BFG costs in 1Q 2017 vs. 1Q 2016 in amount PLN 39m and dividend from Aviva in 1Q 2016 of PLN 80m.



Key Ratios

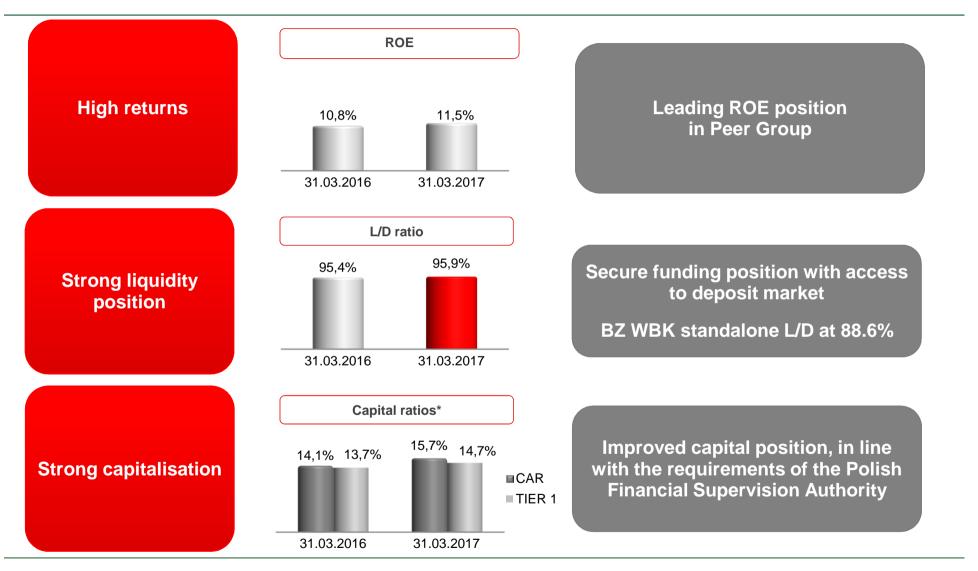




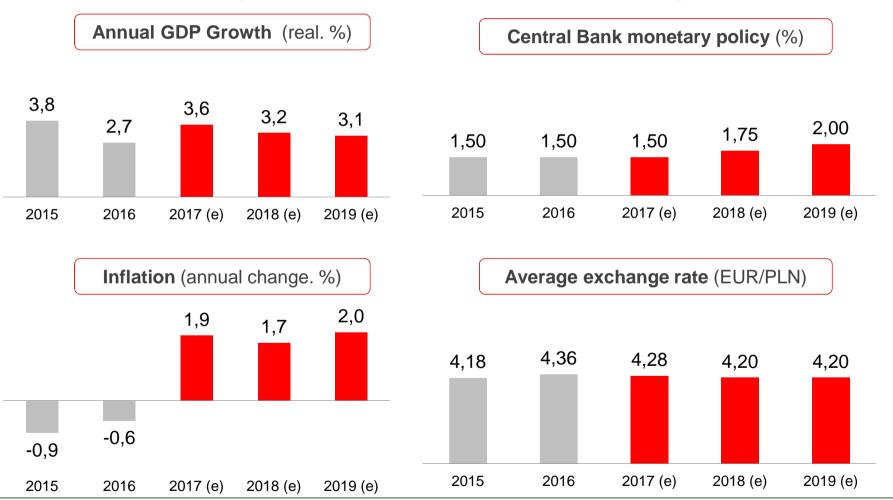
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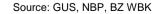
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Macroeconomic environment

GDP above 3% again, inflation still below the target



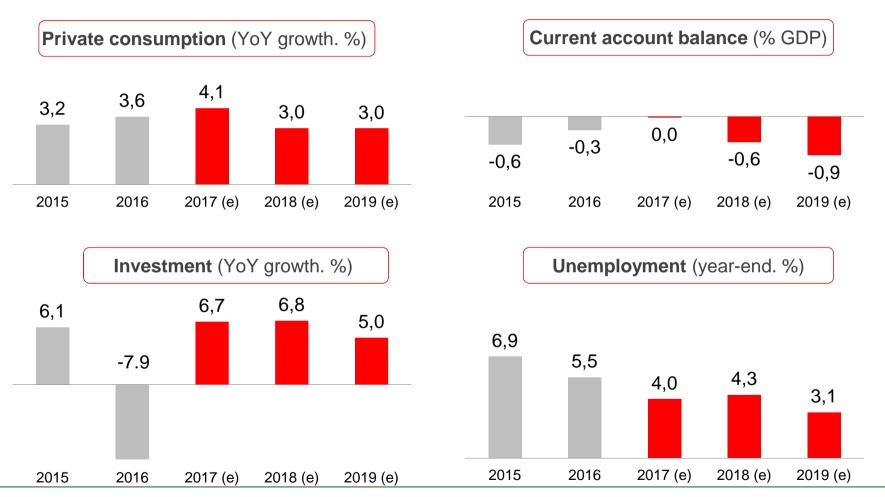


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Macroeconomic environment

Investments recovery, strong consumption, record low unemployment



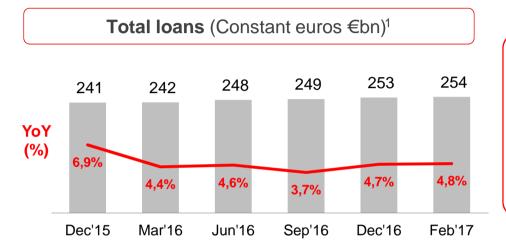


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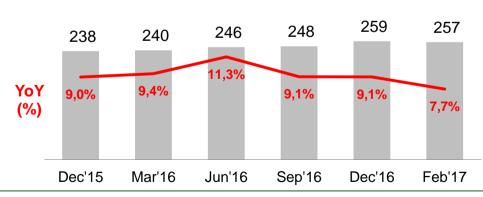
Macroeconomic environment

Slow revival in loans, deceleration of deposits



- At the start of 2017, tendencies on the loan market are more or less the same as in 2016, with total market rising by about 5% y/y.
- Consumer loans are still growing at a solid 7-8% y/y while PLN-denominated mortgage loan growth rate is slightly above 10% y/y.
- A slow revival of corporate loans





- Deposit growth decelerated versus end of 2016 due to outflow of deposits to alternative investments, e.g. the stock market.
- Demand deposits grow really fast, by 15-16% y/y, while term deposits fall by about 2% y/y.

Source: NBP. BZ WBK



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1Q'17: Profit under regulatory pressure offset by good performance in core revenue.

Underlying* PBT +13% YoY and underlying* attributable profit +3% YoY

	1Q'17	1Q'16	YoY %	Underlying*
PLN million				
NII + Fee income	1 729	1 597	8%	8%
Gross income	1 857	1 836	1%	6%
Operating expenses	-866	-865	0%	-4%
Net operating income	991	971	2%	16%
Loan-loss provisions	-146	-134	8%	8%
Tax on financial institutions	-106	-68	57%	57%
PBT	740	769	-4%	13%
Tax	-213	-148	44%	44%
Attributable profit	453	556	-19%	3%

Gross income growth backed by commercial transformation

Operational excellence with strong focus on efficiency

Improved credit quality and lower cost of credit

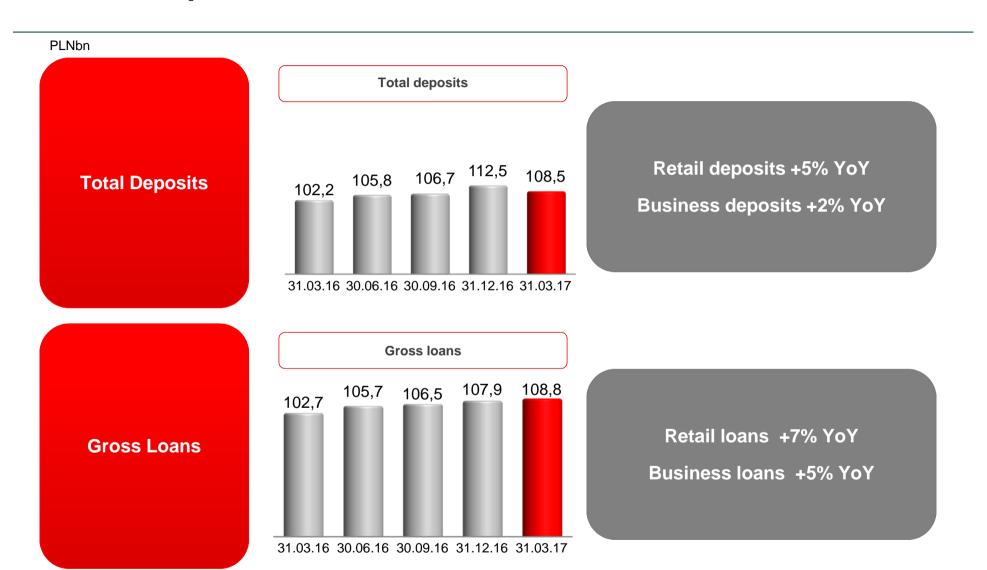
External change impact

Delivering satisfactory profits in very demanding conditions, focusing on generating shareholder value

^{*} Underlying – excluding increase in BFG costs in 1Q 2017 vs. 1Q 2016 in amount PLN 39m and dividend from Aviva in 1Q 2016 of PLN 80m.



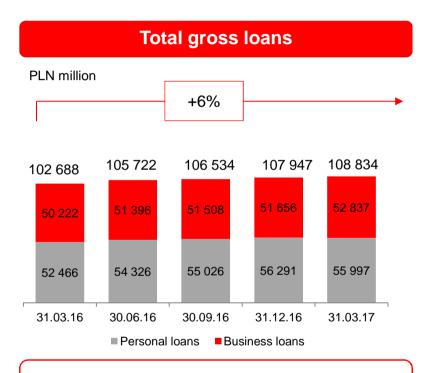
Loans/Deposits





Loan Performance

Gross Loans +6% YoY



SCB gross loans PLN 15.4bn (+8% YoY)

CHF mortgage loans -8% YoY (CHF 60m)

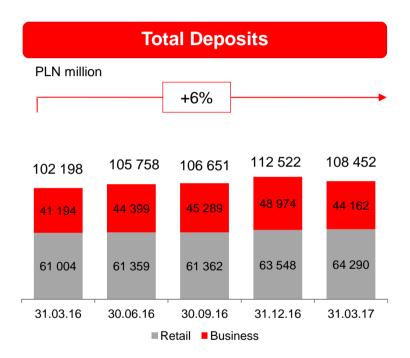
	Mar'17	Mar'16	YoY (%)	QoQ (%)
Inviduals	55 997	52 466	7%	-1%
Mortgage	36 865	34 167	8%	0%
Other Personal	19 132	18 299	5%	-1%
Business	52 837	50 222	5%	2%
Total gross loans	108 834	102 688	6%	1%

- BZ WBK gross loans: +6% YoY:
 - Mortgage Loans +10% YoY
 - CHF mortgage loans -7% YoY (Portfolio PLN 2.9bn)
 - Cash Loans / Credit Cards / Overdraft +6% YoY
 - SME / Leasing / Factoring +9% YoY
 - Corporate / GCB / Property stable YoY
- SCB Loans (excl. Mortgages) +15% YoY



Total Customer Funds

Total Customer Funds +7% YoY



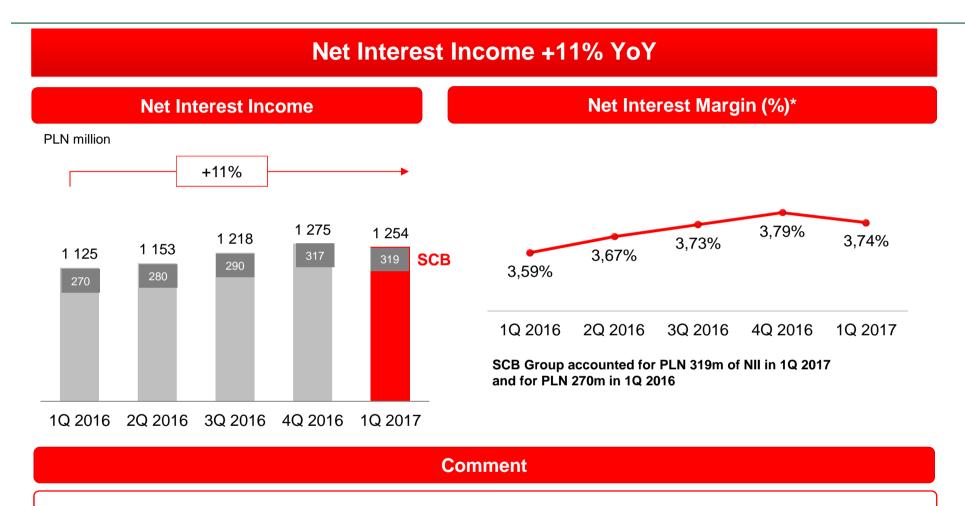
SCB deposits PLN 8bln (-0.3% YoY / -4.8% QoQ)

	Mar'17	Mar'16	YoY (%)	QoQ (%)
Demand	35 716	29 788	20%	-4%
Savings	23 126	20 645	12%	-1%
Time	49 610	51 765	-4%	-4%
Total	108 452	102 198	6%	-4%
Funds under mgmt	14 374	13 118	10%	5%
Total customer funds	122 827	115 317	7%	-3%

- BZ WBK Group deposits:
 - Retail +5% YoY
 - Business +7% YoY
- Mutual Funds +10% YoY



Net Interest Income and Net Interest Margin



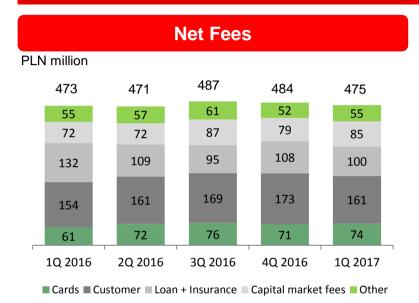
- Net Interest Income +11% YoY / -2% QoQ
- Quarterly NIM higher +15bps YoY / -5bps QoQ



^{*} Including SWAP income on hedged FX funding.

Net Fees

Net Fees +1% YoY



Main items									
1Q 2017 1Q 2016 YoY (%) QoQ (%)									
Cards	74	61	21%	3%					
Customer + Other	161	154	5%	-7%					
Loan + Insurance	100	132	-24%	-7%					
Capital market fees*	85	72	19%	8%					
Other	55	55	0%	4%					
Total	475	473	1%	-2%					

SCB Group accounted for PLN 37m of net fees in 1Q 2017 and for PLN 58m in 1Q 2016

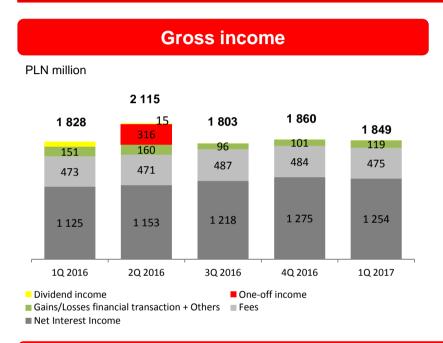
- Fee income +1% YoY / +1.8% QoQ
- Good performance in Credit cards (+20% YoY), Asset management (+13% YoY), brokerage fees (+30%YoY), FX fees (+6% YoY).
- BZ WBK and SCB insurance fees impacted by changes to the regulation of the bancassurance market.



^{*} Include Investment Fund fees (distribution & management), Brokerage Fees and Issue Arrangement fees.

Gross Income

Gross Income +1% YoY, Underlying gross income +6% YoY.



	1Q 2017	1Q 2016	YoY (%)	QoQ (%)
Net Interest Income	1 254	1 125	11%	-2%
Net Fees	475	473	1%	-2%
Subtotal	1 729	1 597	8%	-2%
Gains/losses on financial transactions Net gains/(losses) on subordinated	73	122	-40%	23%
entities	4	. 0	-	-
Dividends	0	80	-	-
Other operating income	42	. 29	45%	1%
Gross Income	1 849	1 828	1%	-1%
Undelrying* Gross Income	1 848	1 748	6%	

SCB Group accounted for PLN 351m of gross income in 1Q 2017 and for PLN 321m in 1Q 2016

- Gross Income +1%YoY and -1% QoQ.
- Strong growth in NII +11% YoY.
- Lower level of gains on financial transactions, in 1Q 2016 sales of bonds of cPLN40m.

Bank Zachodni WBK

Srupa Santander

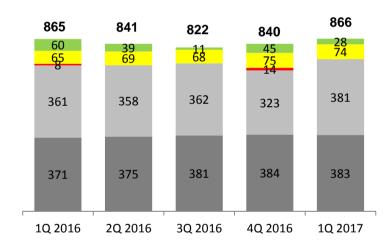
^{*} Underlying - excluding dividend income in 1Q 2016 and 2017 (1Q 2016 dividend from AVIVA Group of PLN 80m)

Operating Expenses

Operating expenses under tight control: stable YoY

Operating expenses

PLN million



■ Staff Costs ■ Administrative Expenses
■ One off costs ■ Amortisation

	1Q 2017	1Q 2016	YoY (%)	QoQ (%)
General and administrative expenses	(764)	(740)	3%	6%
Staff costs	(383)	(371)	3%	0%
Administration costs	(381)	(369)	3%	13%
Depreciation + Other	(102)	(125)	-18%	-15%
Total expenses	(866)	(865)	0%	3%

SCB Group accounted for PLN 132m of operating costs in 1Q 2017 and for PLN 128 m in 1Q 2016

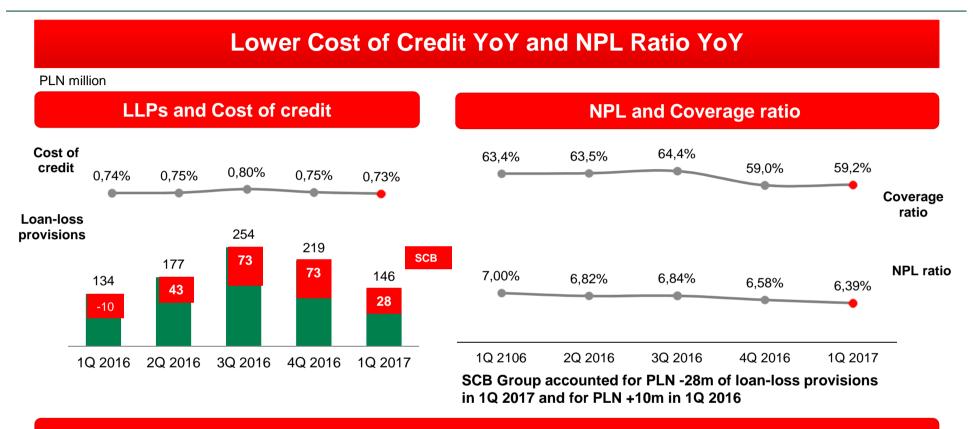
Comment

- Total expenses stable % YoY. Underlying -3.5 % YoY (excl. BFG increase vs. 1Q 2016, Nadarzyn and Mortgage Borrowers Fund).
- Staff costs +3% YoY and stable QoQ.
- Administration costs +3% YoY, excluding one off costs -5% YoY (lower costs related to marketing, consultancy, and third party services).
- Depreciation & Other -18%.



Other Costs

Loan-loss provisions (LLPs) and Credit Quality



- The portfolio is performing well and within expectations.
- SCB provision in line with asumptions.
- Lower NPL ratio by 0.61% YoY.

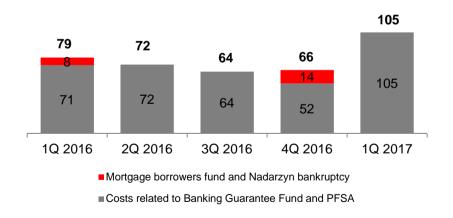


Bank Tax, Regulatory Costs and NPL Sales

Banking Tax

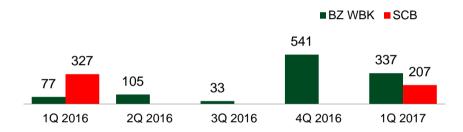
Pursuant to the Act on tax imposed on certain financial institutions, bank assets are subject to tax of 0.0366% per month, effective from 1 February 2016. In 1Q 2017, the total tax charged to BZ WBK and SCB in this respect was PLN 106m (PLN 97m and PLN 9m respectively).

Costs related to BGF and PFSA

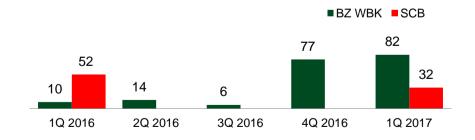


NPL Sales

- BZ WBK 1Q 2017 NPL sales of PLN 337m, PBT gain in 1Q 2017 of PLN 82m
- SCB 1Q 2017 NPL sales of PLN 207m, PBT gain in 1Q 2017 of PLN 32m.



P&L impact (PBT) of sale of NPL



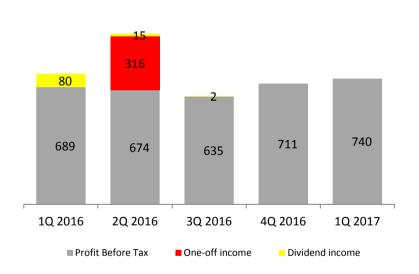


Attributable Profit

Underlying* attributable profit +3% YoY

PLN million

Profit Before Tax



	1Q 2017	1Q 2016	YoY (%)	QoQ (%)
Net Operating Income	983	963	2%	-4%
LLPs	(146)	(134)	8%	
Profit before taxes	740	837	-12%	4%
Tax on profit	(213)	(148)	44%	5%
Net income	527	689	-23%	4%
Attributable profit	453	556	-19%	-2%
Underlying* atributable profit	492	477	' 3%	
Effective tax rate	29%	1	9%	

^{*} Underlying – excluding increase in BFG costs in 1Q 2017 vs. 1Q 2016 in amount PLN 39m and dividend from Aviva in 1Q 2016 of PLN 80m.



Conclusions

Market Environment & Financial System

- The pace of annual GDP growth slowed in 2016 to 2.8%. However, the first signs of economic recovery in 2017 are already visible. GDP growth for 2017 is forecasted at 3.6% and will be supported by growth in private consumption, investment and exports.
- Deflation ended in November 2016 and rose above 2% at the start of 2017. The annual CPI inflation should stabilise slightly below 2% later in 2017, after the exogenous price drivers ease.
- Main interest rates remained flat at 1.5% in 2016 and will probably be maintained at this level in 2017.
- Sector loan growth slowed down last year due to deterioration of business climate. Moderate improvement in credit demand expected in 2017.

Strategy & Business

- Business strategy continues to be focused on deepening our relationship with our customers and gathering new customers through the development of our multi-channel approach and increasing loans and related fee income from the Consumer, SME, Leasing, Factoring, Business & Corporate and GCB segments.
- Increasing level of loyal and digital customers through more activity and related income.
- Strategy focused on end to end digital transformation.

Results

- Active management of Interest Income (+11% y/y) in low interest rate environment.
- Total expenses flat year-on-year as a result of strict cost control and optimisation.
- Continuation of improvement in credit quality.
- Underlying* attributable profit up 3% y/y.

^{*} Underlying – excluding increase in BFG costs in 1Q 2017 vs. 1Q 2016 in amount PLN 39m and dividend from Aviva in 1Q 2016 of PLN 80m.



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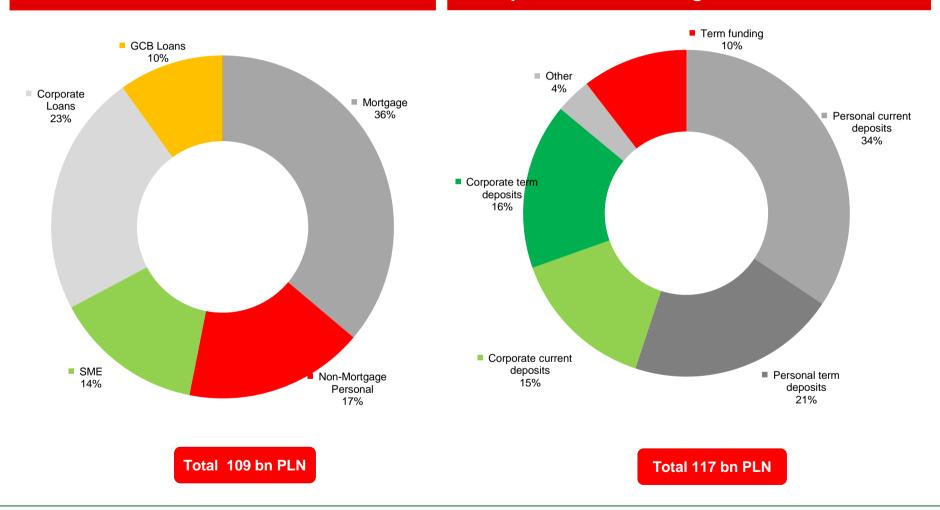
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Structure of Loans and Deposits / Term Funding



Deposits & term funding* as of 31 March 2017

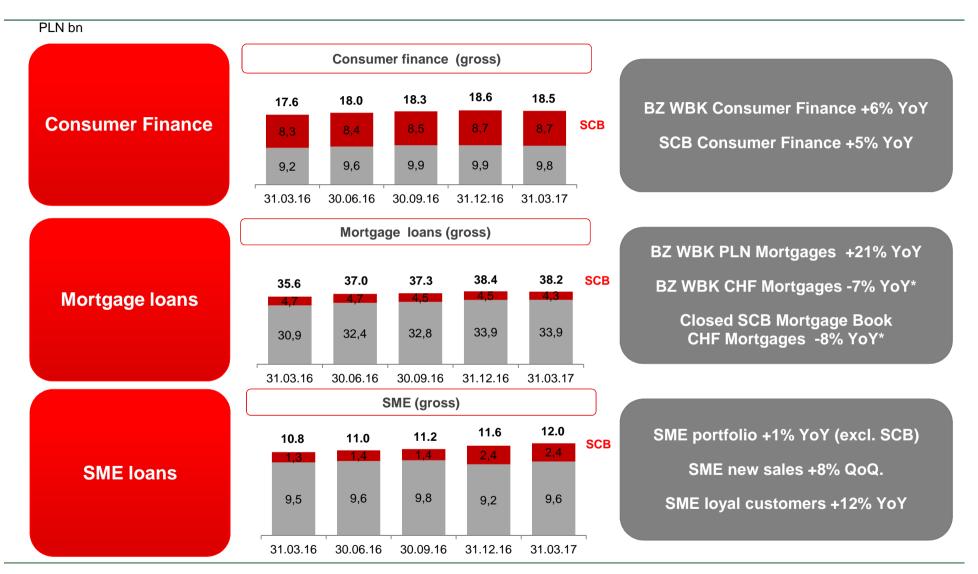


Percentages represent the structure as at 31th March 2017.



^{*} Excluding interbank deposits

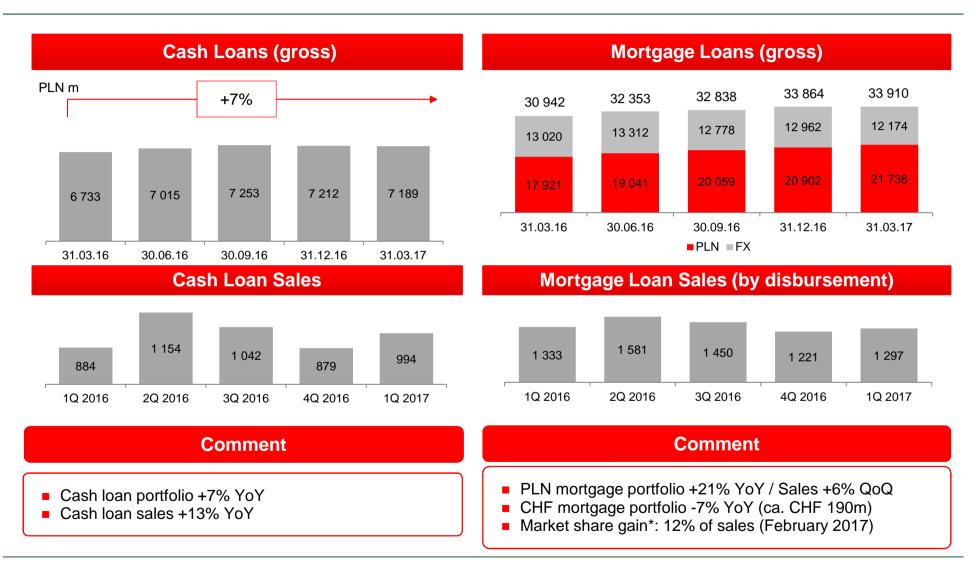
Loans to Individuals and SME







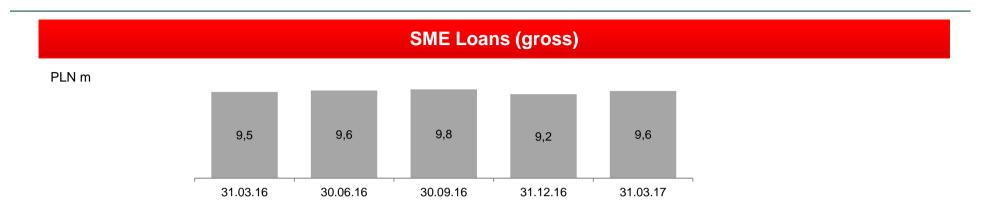
Personal Lending (excluding SCB)



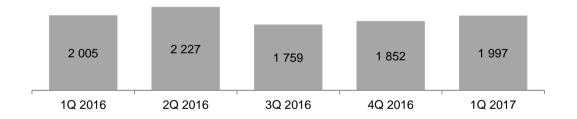
*Source: ZBP SARFIN, market share in mortgage sales by disbursement February 2017.



SME (excluding SCB)



SME Loan Sales (by disbursement)



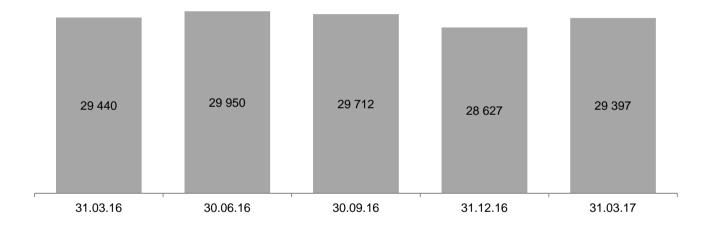
- SME portfolio (excl. SCB) +1% YoY with performing loans +4% YoY.
- SME sales +8% QoQ.
- SME loyal customers +12% YoY.



Corporate & GCB

Corporate, GCB, Property Loans (gross)

PLN m

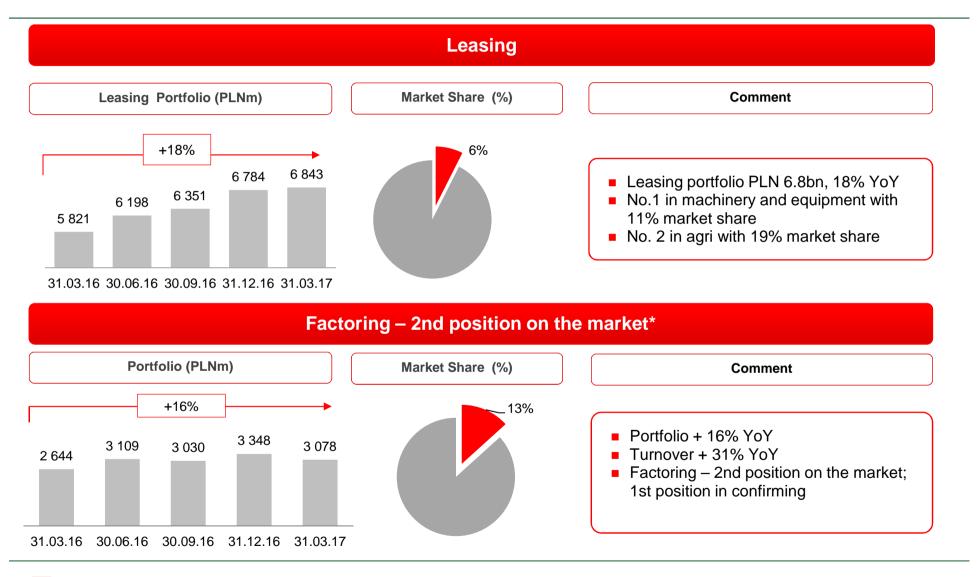


- GCB, Property and Corporate gross loan portfolio growth stable YoY and +3% QoQ
- Corporate loans +3% YoY and stable QoQ.
- Property loans (PLN 7.8bn) -10% YoY and -2% QoQ

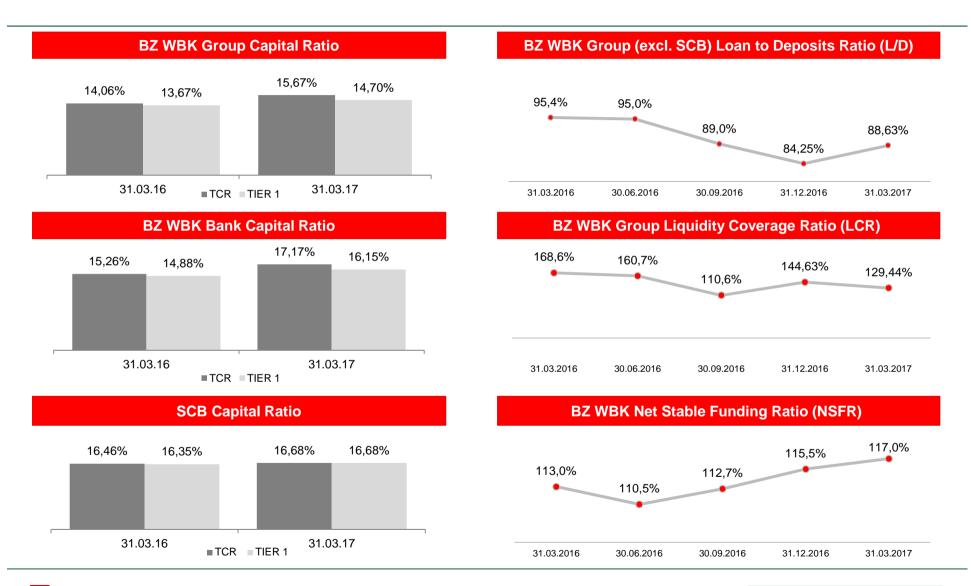


Leasing & Factoring (excluding SCB)

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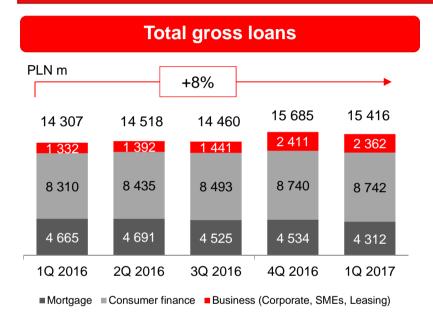


Capital Position & Liquidity

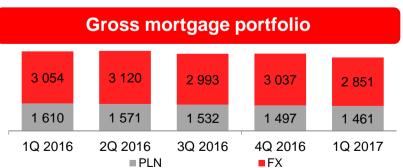


Santander Consumer Group - Loan Performance

Gross Loans +8% YoY



	Mar'17	Mar'16	YoY (%)	QoQ (%)
Individuals	13 054	12 975	1%	-2%
Mortgage	4 312	4 665	-8%	-5%
Consumer finance	8 742	8 310	5%	0%
Business	2 362	1 332	77%	-2%
Total gross loans	15 416	14 307	8%	-2%



- Total gross loans: +8% YoY:
 - Mortgage portfolio -8% YoY
 - CHF mortgage loans -8% YoY (ca. CHF 60m)
 - Consumer loans +5% YoY
 - Business loans +77% YoY due to inclusion of PSA Finance Polska S.A.*

^{*} On 30.09.2016 Santander Consumer Bank signed the agreement with Banque PSA Finance and purchased 50% of PSA Finance Polska sp. z o.o. (effective from 1 October 2016).



Santander Consumer Group Key Financial Results 1Q 2017

PLN m	1Q 2016	1Q 2017
Assets	15 692	17 590
Net Loans	12 728	13 743
Deposits	7 856	7 835
Total equity	2 912	3 013
Net profit	148	137
L/D (%)	162,0%	175,4%
C/I (%)*	44,2%	42,3%
ROE (%)	20,8%	18,6%
ROA (%)	3,7%	3,1%
TCR (%)**	16,5%	16,7%



BZ WBK Group Profit & Loss Account

for the period (in PLN k):	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017
Interest income	1 461 977	1 479 026	1 527 630	1 592 287	1 559 802
Interest income Interest expense	(337 311)	(326 500)	(309 250)	(317 487)	(305 806)
Net interest income	1 124 666	1 152 526	1 218 380	1 274 800	1 253 996
Fee and commission income	577 347	575 852	613 910	621 355	589 294
Fee and commission expense	(104 619)	(105 020)	(126 687)	(137 418)	(114 101)
Net fee and commission income	472 728	470 832	487 223	483 937	475 193
Dividend income	79 569	15 225	1 730	403 337 58	345
Net trading income and revaluation	82 793	90 066	56 023	51 938	55 858
Gains (losses) from other financial securities	38 986	348 678	7 449	7 661	17 177
Net gains/(losses) on subordinated entities	100	-	7 110	7 001	3 757
Other operating income	29 121	37 606	32 181	41 856	42 340
Impairment losses on loans and advances	(134 144)	(176 989)	(254 119)	(219 338)	(145 512)
Operating expenses incl.:	(864 653)	(840 633)	(822 124)	(840 311)	(865 972)
Bank's staff, operating expenses and management costs	(739 825)	(732 887)	(742 316)	(720 201)	(763 710)
Depreciation/amortisation	(65 313)	(68 847)	(68 350)	(74 710)	(74 269)
Other operating expenses	(59 515)	(38 899)	(11 458)	(45 400)	(27 993)
Operating profit	829 166	1 097 311	726 743	800 601	837 182
Share in net profits (loss) of entities accounted for by the					
equity method	7 638	13 058	15 443	19 300	8 655
Tax on financial institutions	(67 579)	(105 665)	(105 097)	(108 865)	(105 809)
Profit before tax	769 225	1 004 704	637 089	711 036	740 028
Corporate income tax	(147 823)	(231 378)	(156 985)	(201 776)	(212 812)
Consolidated profit for the period	621 402	773 326	480 104	509 260	527 216
of which:					
attributable to owners of BZ WBK S.A.	556 473	723 492	425 933	460 949	453 044
attributable to non-controlling interests	64 929	49 834	54 171	48 311	74 172

BZ WBK Group Balance Sheet

	1Q 2016	2Q 2016	3Q 2016	4Q 2016	1Q 2017
ASSETS					
Cash and balances with central banks	2 064 088	3 139 261	3 259 318	4 775 660	4 150 507
Loans and advances to banks	2 758 247	4 593 417	2 836 355	3 513 278	2 618 114
Financial assets held for trading & hedging	4 141 910	5 018 522	3 375 699	3 248 630	2 660 852
Loans and advances to customers	97 467 955	100 480 379	101 154 367	103 068 538	104 018 178
Buy-sell-back transactions	94 883	34 925	-	-	189 656
Financial assets available for sale	25 529 462	22 956 613	25 479 557	29 307 878	26 500 766
Investments in associates and joint ventures	838 780	841 011	856 454	871 491	880 163
Intangible assets	444 700	431 833	433 359	486 762	452 759
Goodwill	1 688 516	1 688 516	1 688 516	1 688 516	1 688 516
Property, plant & equipment	811 052	804 667	813 694	878 298	858 934
Current income tax assets	2 979	-	-	-	24 228
Net deferred tax assets	1 223 576	1 430 536	1 412 828	1 534 322	1 383 737
Assets classified as held for sale	704	648	782	629	637
Investment property	-	-	-	-	-
Other assets	718 983	828 490	727 990	725 714	951 248
Total assets	137 785 835	142 248 818	142 038 919	150 099 716	146 378 295
LIABILITIES					
Deposits from banks	2 280 822	2 403 002	1 574 087	2 561 281	2 635 608
Financial liabilities held for trading & hedging	4 056 696	4 869 426	4 041 084	3 832 404	3 127 371
Deposits from customers	102 198 247	105 757 908	106 650 707	112 522 457	108 452 441
Sell-buy-back transactions	990 276	1 786 499	1 238 351	1 632 613	1 529 209
Debt securities in issue	4 348 075	4 378 949	5 234 569	5 529 187	5 384 435
Subordinated liabilities	527 838	542 725	529 976	440 457	931 147
Current income tax liabilities	-	199 195	83 485	84 151	-
Provisions	143 562	123 483	120 124	130 128	134 224
Other liabilities	1 946 548	1 908 317	1 792 569	2 348 562	2 492 471
Total liabilities	116 492 064	121 969 504	121 264 952	129 081 240	124 686 906
Equity					
Equity attributable to owners of BZ WBK S.A.	20 072 679	19 217 715	19 658 004	19 780 827	20 358 513
Share capital	992 345	992 345	992 345	992 345	992 345
Other reserve funds	14 705 263	15 783 745	15 787 457	15 791 555	15 799 143
Revaluation reserve	896 642	604 220	614 864	276 093	392 443
Retained earnings	2 921 956	557 440	557 440	553 987	2 721 538
Profit of the current period	556 473	1 279 965	1 705 898	2 166 847	453 044
Non-controlling interest in equity	1 221 092	1 061 599	1 115 963	1 237 649	1 332 876
Total equity	21 293 771	20 279 314	20 773 967	21 018 476	21 691 389
Total equity and liabilities	137 785 835	142 248 818	142 038 919	150 099 716	146 378 295



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